

## Cluster Coordination Performance Monitoring

# West Bank and Gaza Strip

Level : National

Completed on: 25 August - 2020

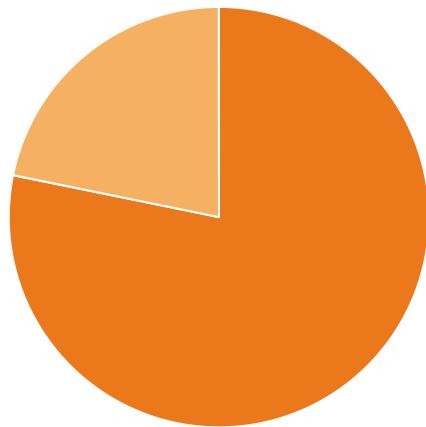
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## Final report

## Cluster Coordination Performance Monitoring

## Overall response rate

(Based on the number of organizations that are part of the cluster)



Total

78 %

Total number of partners

78

Number partners responding

61

## International NGOs



Total

76 %

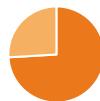
Total number of partners

41

Number partners responding

31

## National NGOs



Total

74 %

Total number of partners

27

Number partners responding

20

## UN Agencies



Total

80 %

Total number of partners

5

Number partners responding

4

## National Authorities



Total

100 %

Total number of partners

1

Number partners responding

1

## Donors



Total

100 %

Total number of partners

4

Number partners responding

4

## Other



Total

0 %

Total number of partners

0

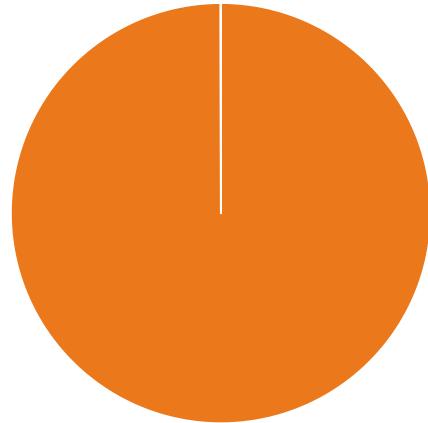
Number partners responding

1

## Cluster Coordination Performance Monitoring

## Effective response rate

(Based on the average number of organizations participating to cluster meetings)



Total

153 %

Total number of partners

40

Number partners responding

61

## International NGOs



Total

155 %

Total number of partners

20

Number partners responding

31

## National NGOs



Total

200 %

Total number of partners

10

Number partners responding

20

## UN Agencies



Total

80 %

Total number of partners

5

Number partners responding

4

## National Authorities



Total

100 %

Total number of partners

1

Number partners responding

1

## Donors



Total

100 %

Total number of partners

4

Number partners responding

4

## Other



Total

0 %

Total number of partners

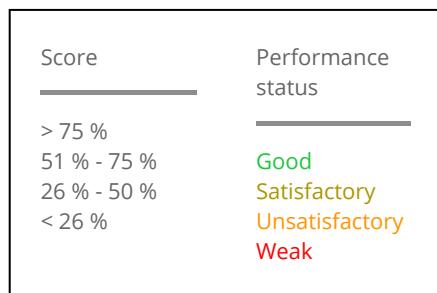
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Number partners responding

1

## Cluster Coordination Performance Monitoring

### Overall Performance



1	Supporting service delivery	
1.1	Provide a platform to ensure that service delivery is driven by the agreed strategic priorities	Good
1.2	Developing mechanisms that eliminate duplication of service delivery	Good
2	Informing strategic decision-making of the Humanitarian Coordinator/Humanitarian Country Team	
2.1	Needs assessment and gap analysis	Satisfactory
2.2	Analysis to identify and address (emerging) gaps, obstacles, duplication, and cross-cutting issues	Weak
2.3	Prioritizing on the basis of response analysis	Satisfactory
3	Planning and strategy development	
3.1	Developing sectoral plans, objectives and indicators that directly support HC/HCT strategic priorities	Satisfactory
3.2	Adherence to and application of standards and guidelines	Satisfactory
3.3	Clarifying funding needs, prioritization, and cluster contributions to HC funding needs	Good
4	Advocacy	
4.1	Identifying advocacy concerns that contribute to HC and HCT messaging and action	Good
4.2	Undertaking advocacy activities on behalf of cluster participants and affected people	Satisfactory
5	Monitoring and reporting on implementation of cluster strategy and results	Satisfactory
6	Preparedness for recurrent disasters	Good
7	Accountability to affected populations	Satisfactory

## Cluster Coordination Performance Monitoring

# Performance per function and review

### 1 Supporting service delivery

1.1	Provide a platform to ensure that service delivery is driven by the agreed strategic priorities	Good
	List of partners regularly updated	100%
	Adequate frequency of cluster meetings	75%
	Attendance of cluster partners to cluster meetings	100%
	Level of decision making power of staff attending cluster meetings	100%
	Conditions for optimal participation of national and international stakeholders	100%
	Writing of minutes of cluster meetings with action points	100%
	Usefulness of cluster meetings for discussing needs, gaps and priorities	75%
	Useful strategic decision taken within the cluster	75%
	Attendance of cluster coordinator to HCT and ICC meetings	75%
	Support/engagement of cluster with national coordination mechanisms	100%
	Indicative characteristics of functions	Established, relevant coordination mechanism recognising national systems, subnational and co-lead aspects; stakeholders participating regularly and effectively; cluster coordinator active in inter-cluster and related meetings.
	Constraints, unexpected circumstances and/or success factors and/or good practice identified	
	Follow-up actions, with timeline and/or support required (when status is orange or red)	

## Cluster Coordination Performance Monitoring

1.2	Develop mechanisms to eliminate duplication of service delivery	Good
	Mapping of partner geographic presence and programme activities updated as needed	50%
	Inputs of health partners into mapping of partner geographic presence and programme activities	100%
	Involvement of partners into analysis of gaps and overlaps based on mapping	100%
	Analysis of gaps and overlaps based on mapping used by partners for decision-making	75%
	Indicative characteristics of functions	Cluster partner engagement in dynamic mapping of presence and capacity (4W); information sharing across clusters in line with joint Strategic Objectives.
	Constraints, unexpected circumstances and/or success factors and/or good practice identified	
	Follow-up actions, with timeline and/or support required (when status is orange or red)	

## Cluster Coordination Performance Monitoring

### 2 Informing strategic decision-making of the Humanitarian Coordinator/Humanitarian Country Team

2.1	Needs assessment and gap analysis	Satisfactory
	Use of cluster agreed tools and guidance for needs assessments	75%
	Involvement of partners in joint needs assessments	75%
	Sharing by partners of their assessment reports	75%
	Indicative characteristics of functions	Use of assessment tools in accordance with agreed minimum standards, individual assessment / survey results shared and/or carried out jointly as appropriate.
	Constraints, unexpected circumstances and/or success factors and/or good practice identified	
	Follow-up actions, with timeline and/or support required (when status is orange or red)	

## Cluster Coordination Performance Monitoring

2.2	Analysis to identify and address (emerging) gaps, obstacles, duplication, and cross-cutting issues	Weak
	Analyses of situations done together with cluster partners	0%
	Analyses of situations identified risk	100%
	Analyses of situations identified needs	100%
	Analyses of situations identified gaps in response	100%
	Analyses of situations identified capacity in response	100%
	Analyses of situations identified constraints to respond	100%
	Age (cross-cutting issue) considered in analyses	100%
	Gender (cross-cutting issue) considered in analyses	100%
	Diversity – other than age and gender- (cross-cutting issue) considered in analyses	100%
	Human rights (cross-cutting issue) considered in analyses	100%
	Protection, including gender-based violence (cross-cutting issue) considered in analyses	100%
	Environment (cross-cutting issue) considered in analyses	50%
	HIV/AIDS (cross-cutting issue) considered in analyses	25%
	Disability (cross-cutting issue) considered in analyses	100%
Indicative characteristics of functions	Joint analysis for current and anticipated risks, needs, gaps and constraints; cross cutting issues addressed from outset.	
Constraints, unexpected circumstances and/or success factors and/or good practice identified		
Follow-up actions, with timeline and/or support required (when status is orange or red)		

## Cluster Coordination Performance Monitoring

2.3	Prioritizing on the basis of response analysis	Satisfactory
	Joint analyses supporting response planning	75%
	Indicative characteristics of functions	Joint analysis supporting response planning and prioritisation in short and medium term.
	Constraints, unexpected circumstances and/or success factors and/or good practice identified	
	Follow-up actions, with timeline and/or support required (when status is orange or red)	

## Cluster Coordination Performance Monitoring

### 3 Planning and strategy development

3.1	Developing sectoral plans, objectives and indicators that directly support HC/HCT strategic priorities	Satisfactory
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Strategic plan developed	100%
Partners involved in the development of strategic plan	100%
Sectoral strategic plan includes objectives, activities and indicators	100%
Sectoral strategic plan reviewed against host government strategy	100%
Age (cross-cutting issue) considered in strategic plan	100%
Gender (cross-cutting issue) considered in strategic plan	100%
Diversity – other than age and gender- (cross-cutting issue) considered in strategic plan	75%
Human rights (cross-cutting issue) considered in strategic plan	75%
Protection, including gender-based violence (cross-cutting issue) considered in strategic plan	75%
Environment (cross-cutting issue) considered in strategic plan	50%
HIV/AIDS (cross-cutting issue) considered in strategic plan	25%
Disability (cross-cutting issue) considered in strategic plan	100%
Strategic plan shows synergies with other sectors	25%
Strategic plan used by partners for guiding response	75%
Deactivation criteria and phasing out strategy formulated together with partners	0%

Indicative characteristics of functions	Strategic plan based on identified priorities, shows synergies with other sectors against strategic objectives, addresses cross cutting issues, incorporates exit strategy discussion and is developed jointly with partners. Plan is updated regularly and guides response.
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Constraints, unexpected circumstances and/or success factors and/or good practice identified
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Follow-up actions, with timeline and/or support required (when status is orange or red)
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## Cluster Coordination Performance Monitoring

3.2	Adherence to and application of standards and guidelines	Satisfactory
	National and international standards and guidance identified and adapted as required	100%
	Technical standards and guidance agreed upon and used by partners	75%
	Indicative characteristics of functions	Use of existing national standards and guidelines where possible. Standards and guidance are agreed to, adhered to and reported against.
	Constraints, unexpected circumstances and/or success factors and/or good practice identified	
	Follow-up actions, with timeline and/or support required (when status is orange or red)	

## Cluster Coordination Performance Monitoring

3.3	Clarifying funding needs, prioritization, and cluster contributions to HC funding needs	Good
	Prioritization of proposals against the strategic plan jointly determined with partners based on agreed transparent criteria	100%
	Prioritization of proposals against strategic plan fair to all partners	75%
	Cluster supported and facilitated access to funding sources by partners	100%
	Regular reporting on funding status	75%
	Indicative characteristics of functions	Funding requirements determined with partners, allocation under jointly agreed criteria and prioritisation, status tracked and information shared.
	Constraints, unexpected circumstances and/or success factors and/or good practice identified	
	Follow-up actions, with timeline and/or support required (when status is orange or red)	

## Cluster Coordination Performance Monitoring

### 4 Advocacy

4.1	Identifying advocacy concerns that contribute to HC and HCT messaging and action	Good
	Issues requiring advocacy identified and discussed together with partners	100%
Indicative characteristics of functions	Concerns for advocacy identified with partners, including gaps, access, resource needs.	
Constraints, unexpected circumstances and/or success factors and/or good practice identified		
Follow-up actions, with timeline and/or support required (when status is orange or red)		

## Cluster Coordination Performance Monitoring

4.2	Undertaking advocacy activities on behalf of cluster participants and affected people	Satisfactory
	Advocacy activities agreed upon and undertaken with partners	75%
	Indicative characteristics of functions	Common advocacy campaign agreed and delivered across partners.
	Constraints, unexpected circumstances and/or success factors and/or good practice identified	
	Follow-up actions, with timeline and/or support required (when status is orange or red)	

## Cluster Coordination Performance Monitoring

### 5 Monitoring and reporting on implementation of cluster strategy and results

Monitoring and reporting on implementation of cluster strategy and results	Satisfactory
Programme monitoring formats agreed upon and used by cluster partners	75%
Information shared by partners reflected in cluster reports	100%
Regular publication of progress reports based on agreed indicators for monitoring humanitarian response	25%
Regular publication of cluster bulletins	100%
Changes in needs, risk and gaps highlighted in cluster reports and used for decision-making by partners	75%
Response and monitoring of the cluster taking into account the needs, contributions and capacities of women, girls, men and boys	75%
Indicative characteristics of functions	Use of monitoring tools in accordance with agreed minimum standards, regular report sharing, progress mapped against agreed strategic plan, any necessary corrections identified.
Constraints, unexpected circumstances and/or success factors and/or good practice identified	
Follow-up actions, with timeline and/or support required (when status is orange or red)	

## Cluster Coordination Performance Monitoring

### 6 Preparedness for recurrent disasters

Preparedness for recurrent disasters	Good
National contingency plans identified and shared	50%
Partners contributed to initial or updated risk assessments and analysis	75%
Partners involved in development of preparedness plan	100%
Partners committed staff and/or resources towards preparedness plan	100%
Early warning reports shared with partners	50%
Indicative characteristics of functions	National contingency plans identified and shared; risk assessment and analysis carried out, multisectoral where appropriate; readiness status enhanced; regular distribution of early warning reports.
Constraints, unexpected circumstances and/or success factors and/or good practice identified	
Follow-up actions, with timeline and/or support required (when status is orange or red)	

## Cluster Coordination Performance Monitoring

### 7 Accountability to affected populations

Accountability to affected populations	Satisfactory
Mechanisms to consult and involve population in decision-making agreed upon and applied by partners	75%
Mechanisms to receive, investigate and act upon complaints about assistance received agreed upon and applied by partners	75%
Indicative characteristics of functions	Accountability to affected population; agencies have investigated and, as appropriate, acted upon feedback received about the assistance provided.
Constraints, unexpected circumstances and/or success factors and/or good practice identified	
Follow-up actions, with timeline and/or support required (when status is orange or red)	

## Cluster Coordination Performance Monitoring

### Answer distributions and comments

#### 0 General

##### Comments

We are fresh member who joined the Health Cluster this year, so the observations are based on the short period. We realize, that the input for longer time members may be the most adequate for your assessment.

Italy is a Cluster observer, EU Donor Leader in the Health Sector and Co-Chair at the LACS Health Sector Group

PMRS is an active member in the health cluster

leading the nutrition sub working group under the cluster

## Cluster Coordination Performance Monitoring

### 1 Supporting service delivery

1.1 Provide a platform to ensure that service delivery is driven by the agreed strategic priorities

#### 1.1.1 List of partners regularly updated

Coordinator

Has the list of cluster partners (including members and observers) been updated as needed?

*The list has been updated as often as needed*

#### 1.1.2 Adequate frequency of cluster meetings

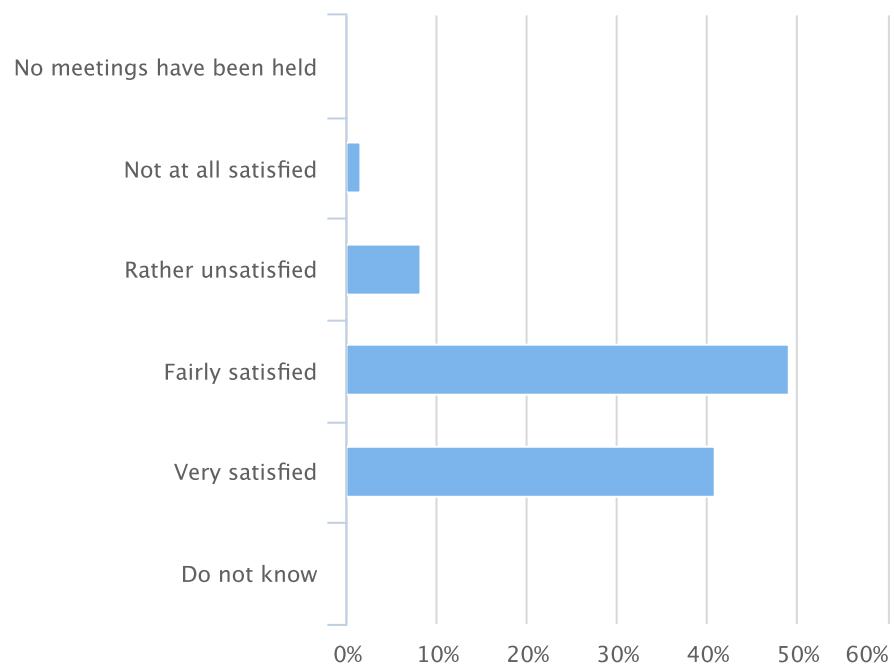
Coordinator

Are you satisfied with the frequency of cluster meetings?

*Satisfied to a limited extent*

Partners

Has the list of cluster partners (including members and observers) been updated as needed?



### 1.1.3 Attendance of cluster partners to cluster meetings

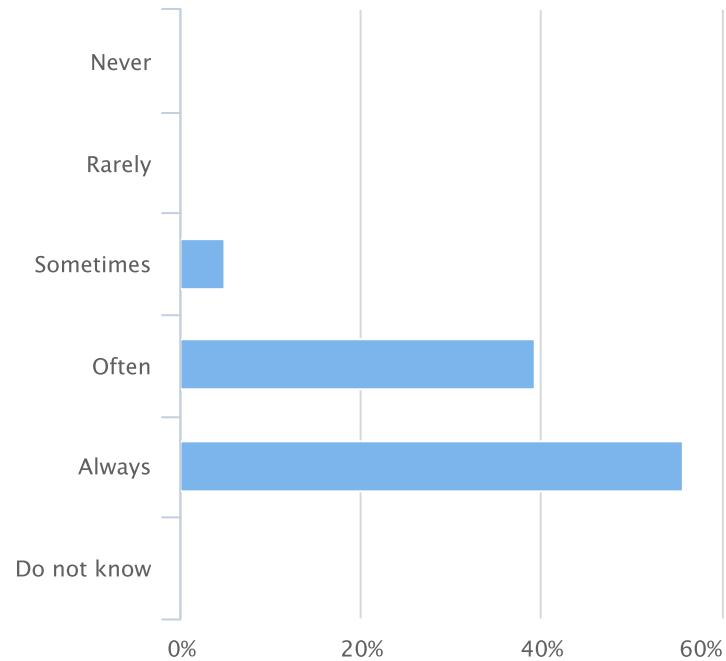
Coordinator

Have members and observers attended cluster meetings?

*Most attended, including major actors*

Partners

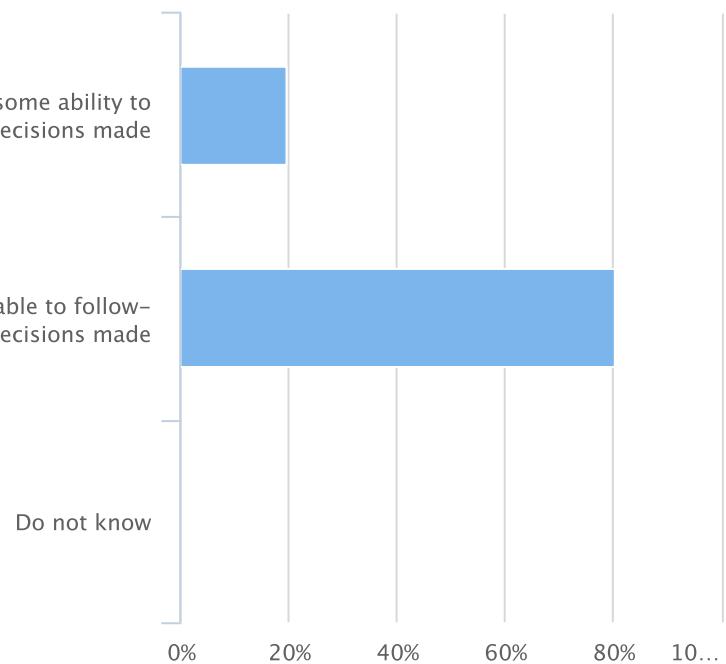
Are you satisfied with the frequency of cluster meetings?



### 1.1.4 Level of decision making power of staff attending cluster meetings

Partners

Have minutes been taken at cluster meetings, with action points?



### 1.1.5 Conditions for optimal participation of national and international stakeholders

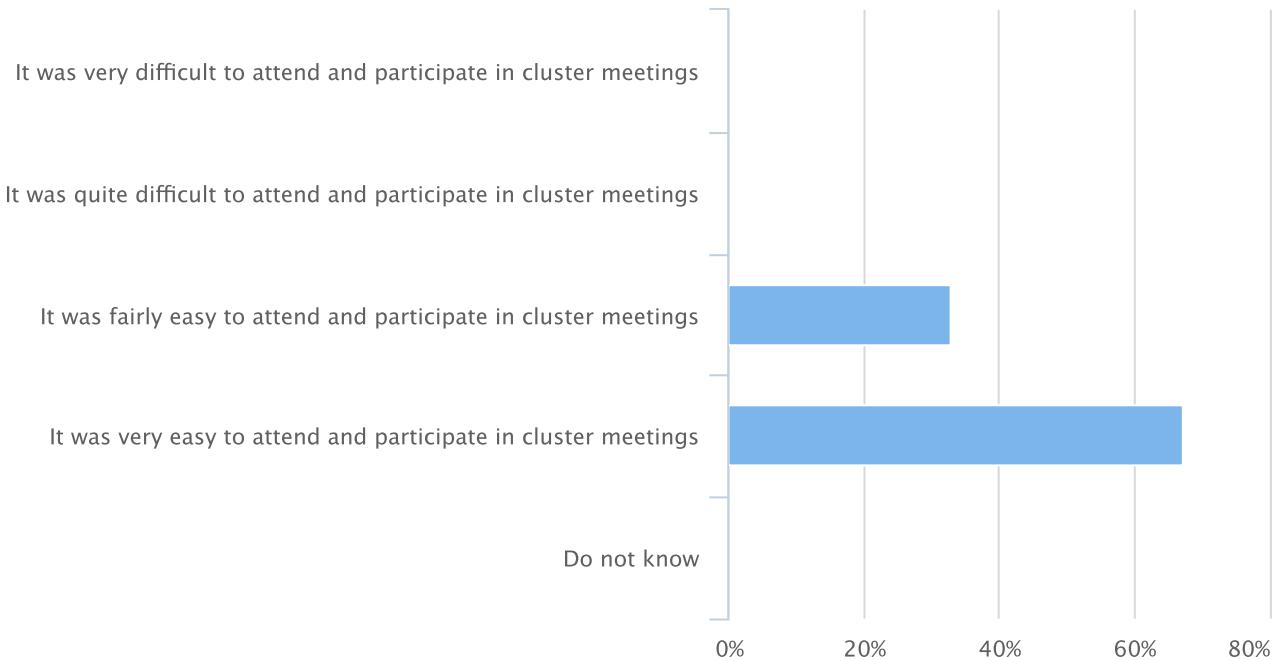
Coordinator

Could members and observers participate fully in cluster meetings? (For example, did meetings occur in accessible locations? Were participants able to speak in a range of languages?)

*It was easy to attend/participate in cluster meetings*

Partners

Have members and observers attended cluster meetings?



### 1.1.6 Writing of minutes of cluster meetings with action points

Coordinator

Have minutes been taken at cluster meetings, with action points?

*Minutes with action points have been taken at most meetings*

### 1.1.7 Usefulness of cluster meetings for discussing needs, gaps and priorities

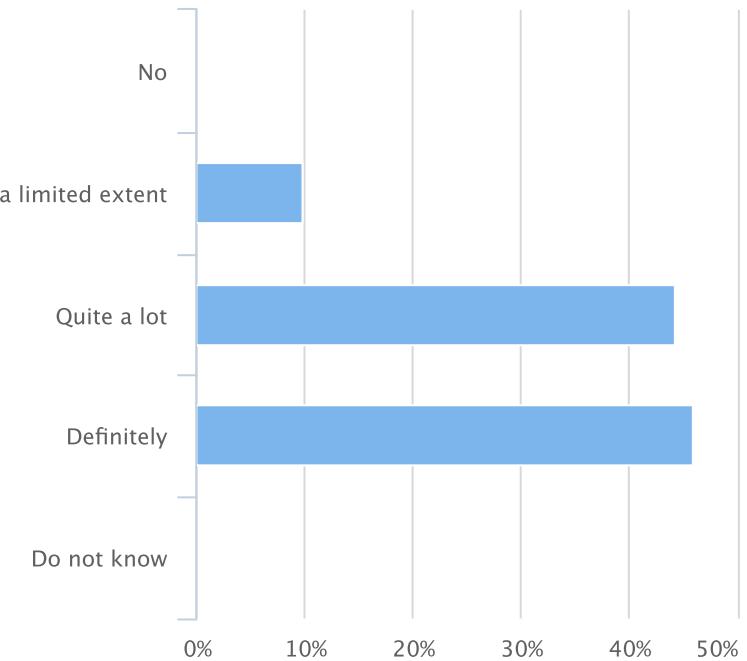
Coordinator

Have cluster meetings been useful in helping partners to discuss needs, gaps and priorities?

*They have been very useful*

Partners

Have cluster meetings been useful in helping partners to discuss needs, gaps and priorities?



### 1.1.8 Useful strategic decision taken within the cluster

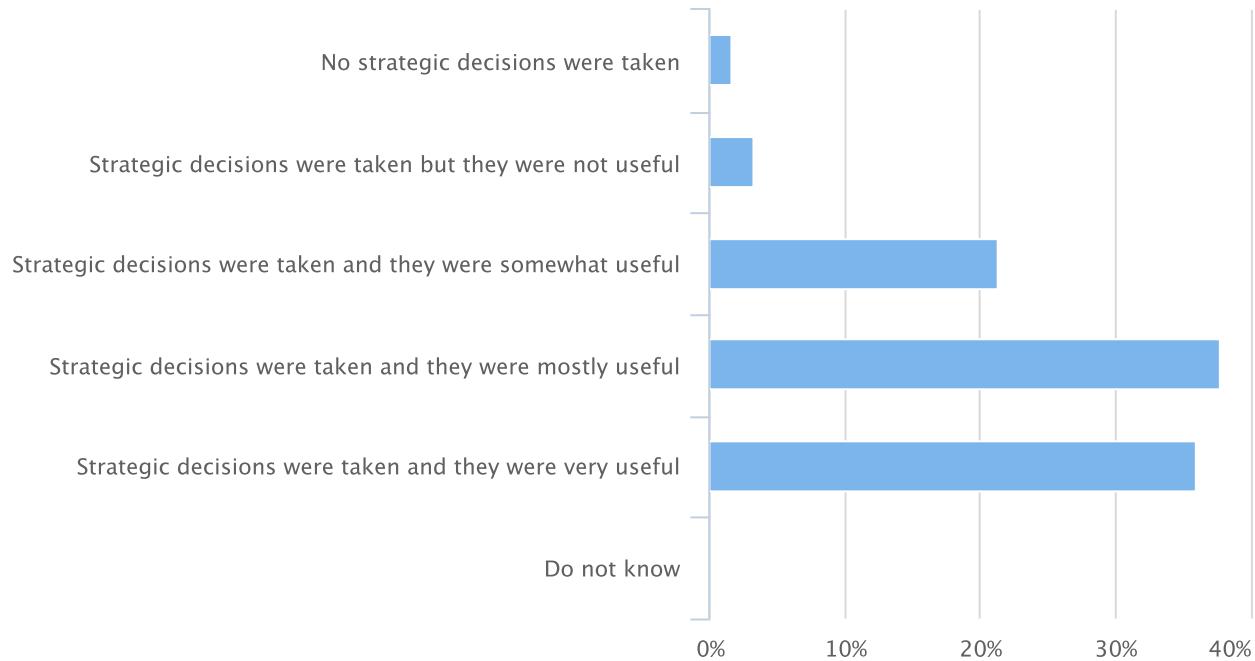
Coordinator

Has the cluster taken strategic decisions about the direction of the humanitarian response?

*Strategic decisions were taken and they were very useful*

Partners

Have you regularly attended humanitarian inter-sectoral coordination meetings, such as inter-cluster coordination meetings or country team meetings?



### 1.1.9 Attendance of cluster coordinator to HCT and ICC meetings

Coordinator

Have you regularly attended humanitarian inter-sectoral coordination meetings, such as inter-cluster coordination meetings or country team meetings?

*I have often attended meetings*

### 1.1.10 Support/engagement of cluster with national coordination mechanisms

Coordinator

Has the cluster supported or engaged with coordination mechanisms of national authorities in its sector?

*Cluster partners are fully engaged under national coordination*

## 1.2 Develop mechanisms to eliminate duplication of service delivery

### 1.2.1 Mapping of partner geographic presence and programme activities updated as needed

Coordinator

Has the cluster regularly mapped what partners are doing and where they are working (via 3W and similar mechanisms)?

*Mapping was done but not updated as often as required*

### 1.2.2 Inputs of health partners into mapping of partner geographic presence and programme activities

Coordinator

How many partners have helped to map programme activities and their geographical presence?

All

Partners

Has the cluster regularly mapped what partners are doing and where they are working (via 3W and similar mechanisms)?



### 1.2.3 Involvement of partners into analysis of gaps and overlaps based on mapping

Partners

How many partners have helped to map programme activities and their geographical presence?



#### 1.2.4 Analysis of gaps and overlaps based on mapping used by partners for decision-making

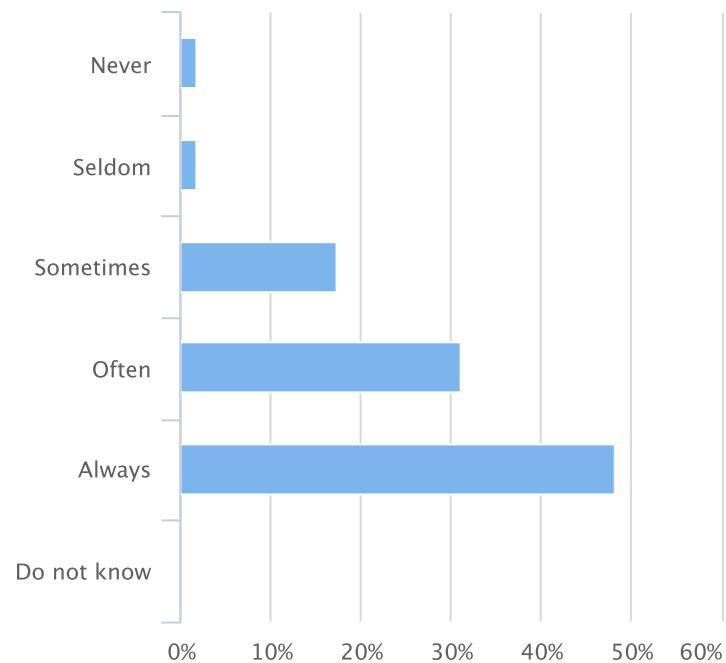
##### Coordinator

Has the cluster used information on programme activities and partners' geographical presence to analyse capacity and complementarity (gaps and overlaps). Has that information influenced cluster partners' decisions?

*Analysis has been done and has been used by most partners for decision making*

##### Partners

Has the cluster used information on programme activities and partners' geographical presence to analyse capacity and complementarity (gaps and overlaps). Has that information influenced cluster partners' decisions?



##### Comments

The Health Cluster has given a extremely good support by relevant maps and information, related to needs, activating partners in the process of preparing of the HRP, also providing all for supporting documents for the October call.

Gaps analysis had driven Italy in the choices related to how to design a new three-years Health Program in Gaza

When the mapping and analysis were done, my organization was not an official member in health cluster.

The only mapping avaialbe is for mobile clinics

cluster meetings took place far to rare. We had to ask several times about them but the frequency in 2019 wasn't satisfying! Our comments on duplications had to made several times to HC staff

We joined the West Bank Mobile clinic working group and joined several meetings held. the organization conducted and participated in multi cluster surveys in both Gaza and West Bank and we lead assessments in Gaza and West Bank mainly for nutrition needs

As an organization who focuses mainly on Mental Health the need to better coordinate the interconnection amidst HWG, PWHG, and MH thematic group, is of significant importance and needs to be straightened, so to better analyse and understand needs and gaps and strategically design intercluster responses since MH is a cross cutting theme.

For particular events, the Health Cluster has develop specific operational plans, such as the Gaza mass demonstration operational plan. This has hugely assisted in supported a coordinated effort with a joint goal. It has also helped raise funds for the response.

## Cluster Coordination Performance Monitoring

### 2 Informing strategic decision-making of the Humanitarian Coordinator/Humanitarian Country Team

#### 2.1 Needs assessment and gap analysis

##### 2.1.1 Use of cluster agreed tools and guidance for needs assessments

Coordinator

Have cluster partners used jointly agreed sectoral needs assessment tools and guidance?

*The cluster has agreed tools and guidance and a few partners have used them*

Partners

Have cluster partners used jointly agreed sectoral needs assessment tools and guidance?

Assessment tools and guidance have been agreed but my organization has not used them

Assessment tools and guidance have been agreed but my organization has seldom used them

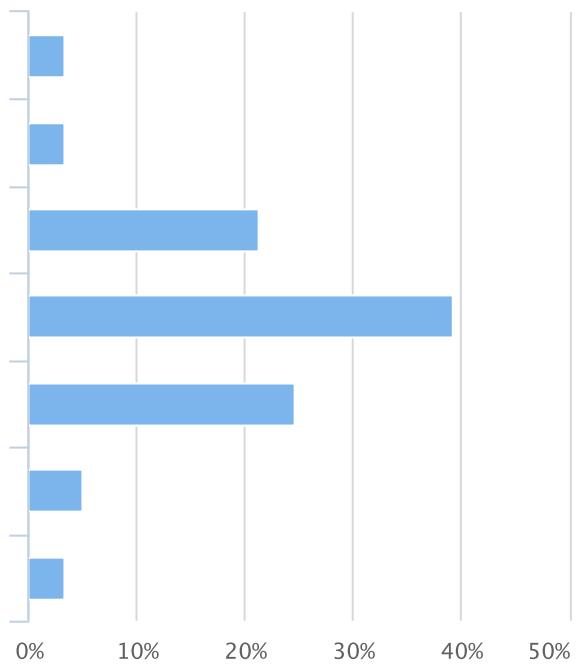
Assessment tools and guidance have been agreed and my organization has sometimes used them

Assessment tools and guidance have been agreed and my organization has often used them

Assessment tools and guidance have been agreed and my organization has always used them

No assessment tools and guidance have been agreed

Do not know



## 2.1.2 Involvement of partners in joint needs assessments

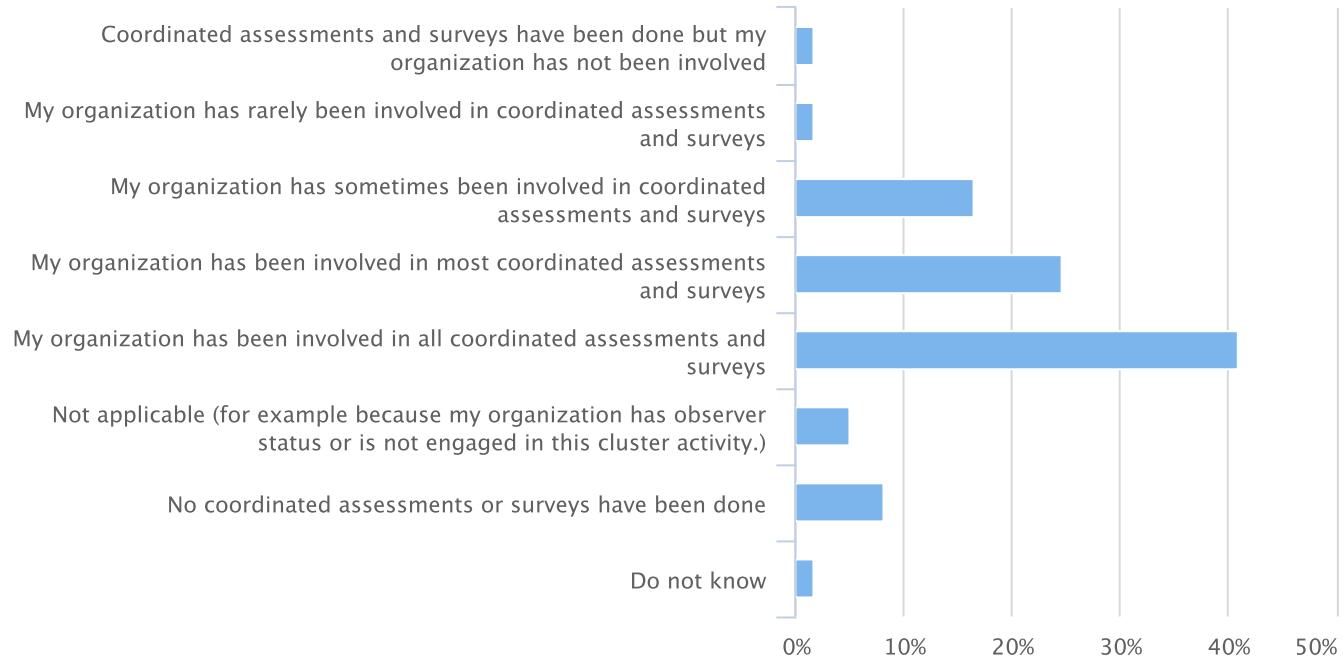
Coordinator

Have cluster partners been involved in coordinated sectoral needs assessments and surveys?

*Partners have been involved in some coordinated assessments*

Partners

Have cluster partners been involved in coordinated sectoral needs assessments and surveys?



### 2.1.3 Sharing by partners of their assessment reports

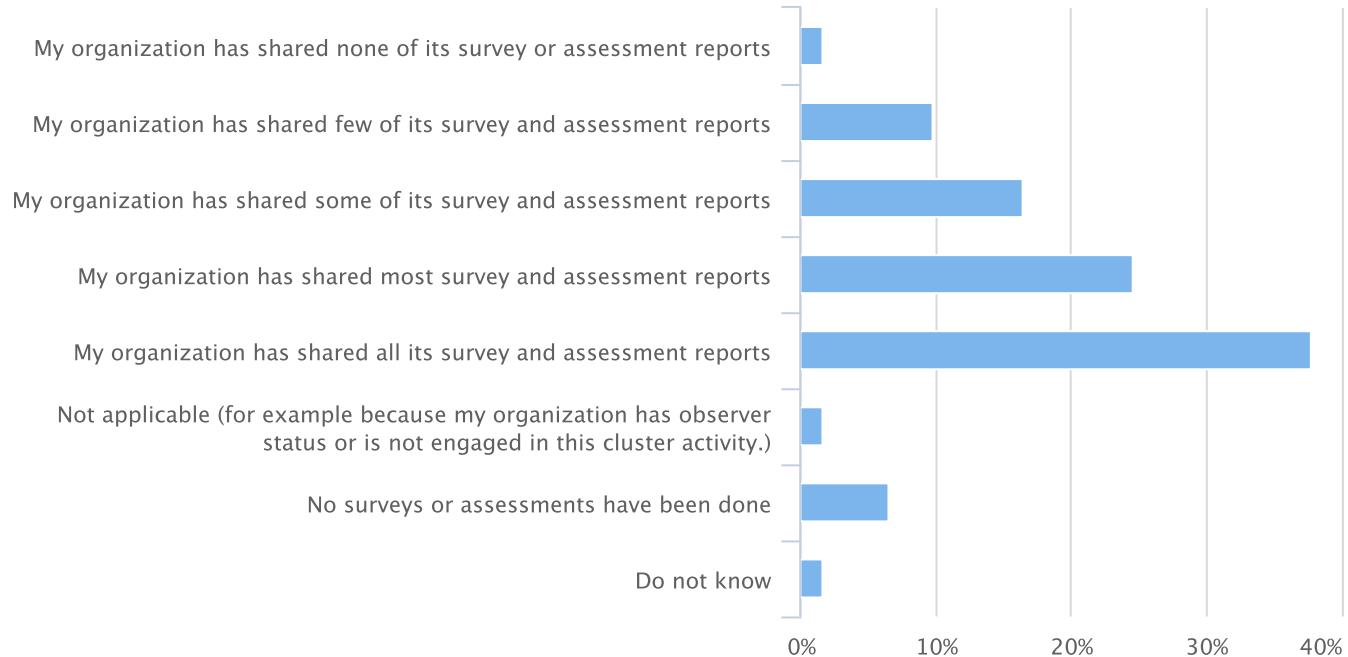
Coordinator

Have cluster partners shared their own surveys and assessments with the cluster?

*Survey and assessment reports have been shared by a few partners*

Partners

Have cluster partners shared their own surveys and assessments with the cluster?



## 2.2 Analysis to identify and address (emerging) gaps, obstacles, duplication, and cross-cutting issues

### 2.2.1 Analyses of situations done together with cluster partners

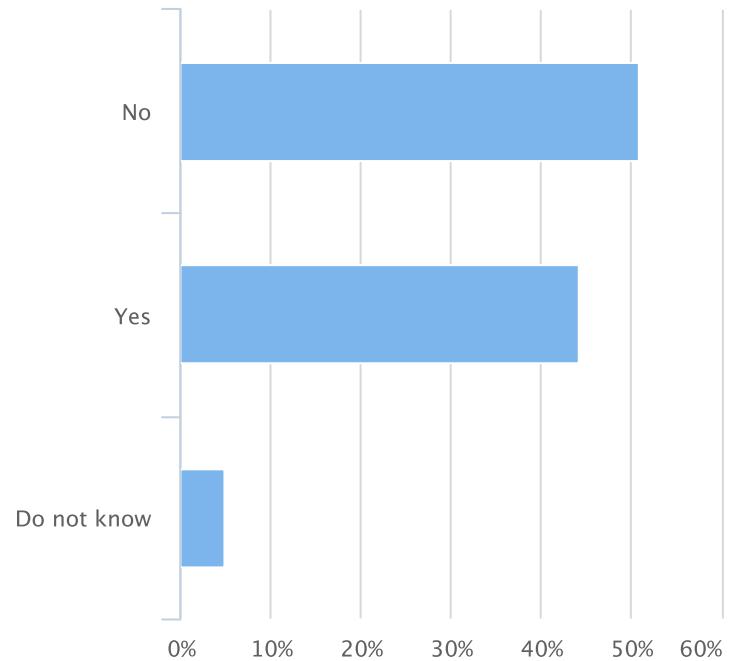
Coordinator

Have you done situation analyses together with cluster partners?

Yes

Partners

Have you done situation analyses together with cluster partners?



## 2.2.2 Analyses of situations identified risk

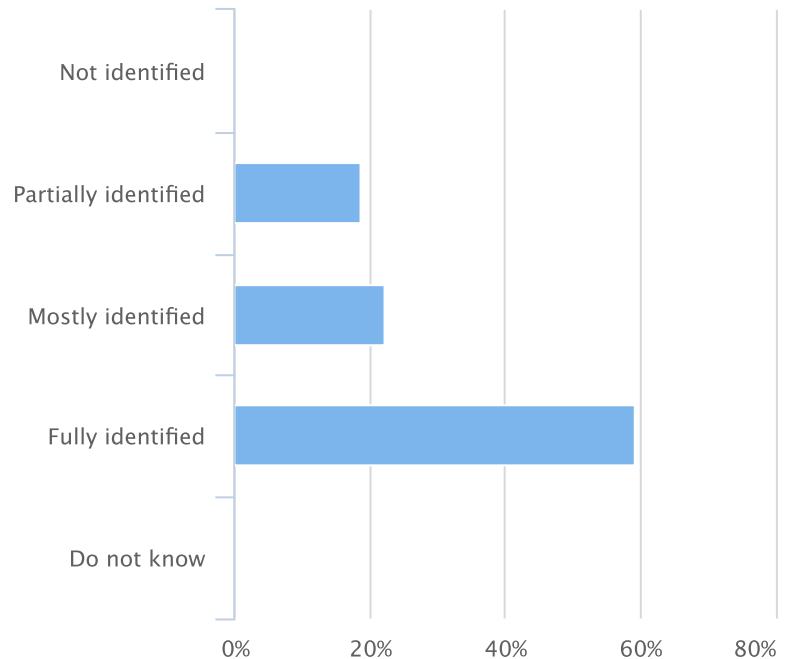
Coordinator

Have these analyses identified risks, needs, gaps, capacity to respond, and constraints?

*Fully identified*

Partners

Have these analyses identified risks, needs, gaps, capacity to respond, and constraints?



### 2.2.3 Analyses of situations identified needs

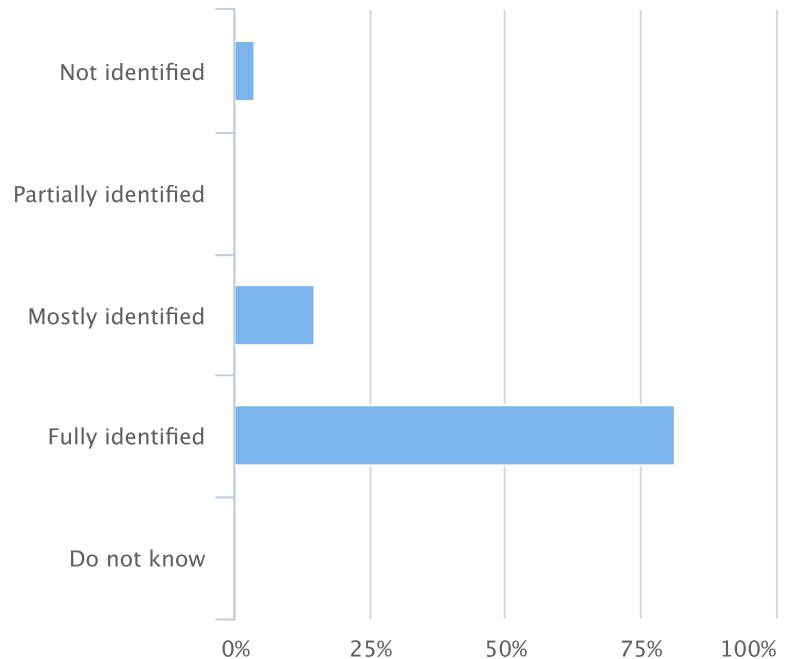
Coordinator

Have these analyses identified risks, needs, gaps, capacity to respond, and constraints?

*Fully identified*

Partners

Have these analyses identified risks, needs, gaps, capacity to respond, and constraints?



## 2.2.4 Analyses of situations identified gaps in response

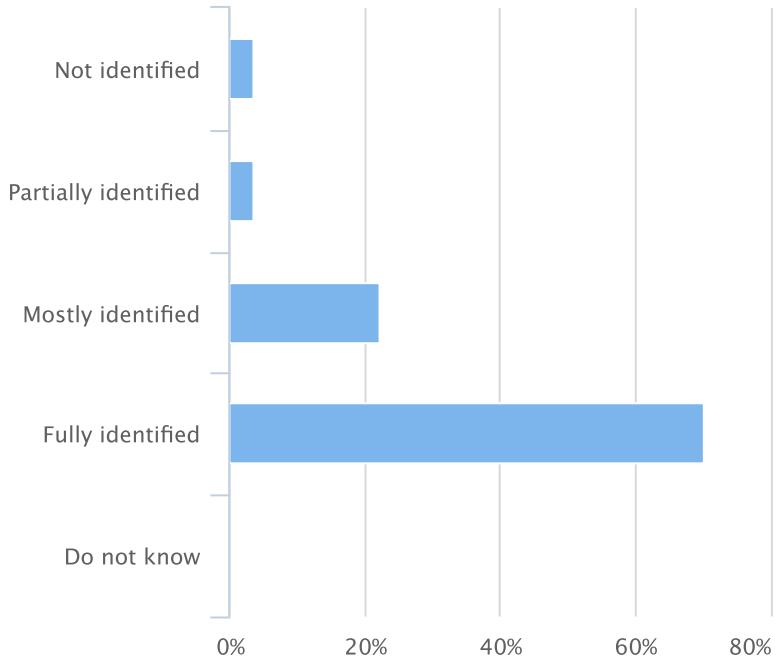
Coordinator

Have these analyses identified risks, needs, gaps, capacity to respond, and constraints?

*Mostly identified*

Partners

Have these analyses identified risks, needs, gaps, capacity to respond, and constraints?



## 2.2.5 Analyses of situations identified capacity in response

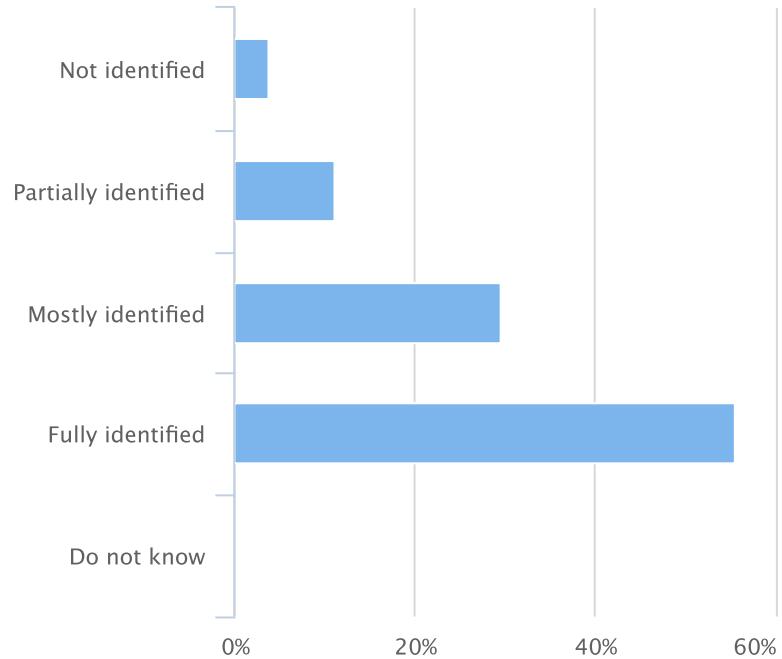
Coordinator

Have these analyses identified risks, needs, gaps, capacity to respond, and constraints?

*Fully identified*

Partners

Have these analyses identified risks, needs, gaps, capacity to respond, and constraints?



## 2.2.6 Analyses of situations identified constraints to respond

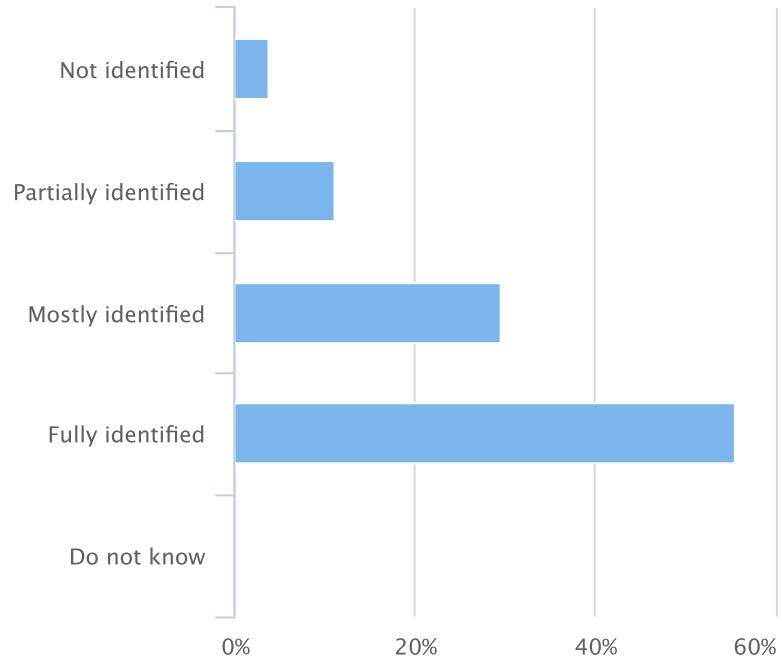
Coordinator

Have these analyses identified risks, needs, gaps, capacity to respond, and constraints?

*Fully identified*

Partners

Have these analyses identified risks, needs, gaps, capacity to respond, and constraints?



## 2.2.7 Age (cross-cutting issue) considered in analyses

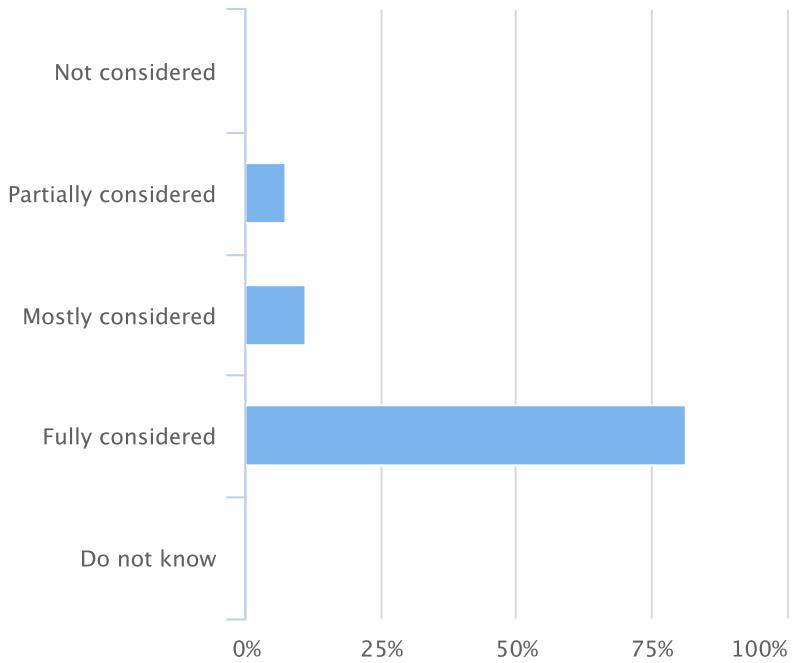
Coordinator

Have these analyses considered cross-cutting issues?

*Fully considered*

Partners

Have these analyses considered cross-cutting issues?



## 2.2.8 Gender (cross-cutting issue) considered in analyses

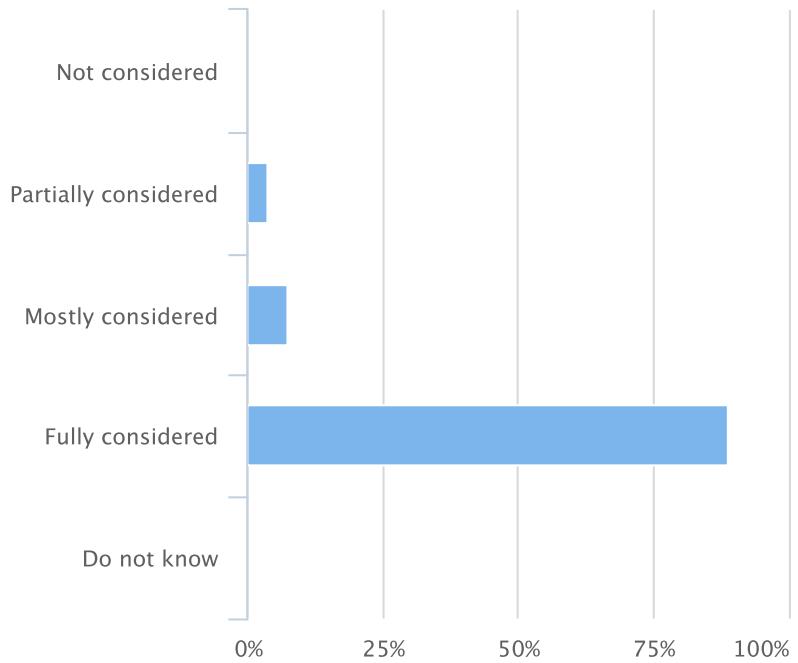
Coordinator

Have these analyses considered cross-cutting issues?

*Fully considered*

Partners

Have these analyses considered cross-cutting issues?



## 2.2.9 Diversity – other than age and gender- (cross-cutting issue) considered in analyses

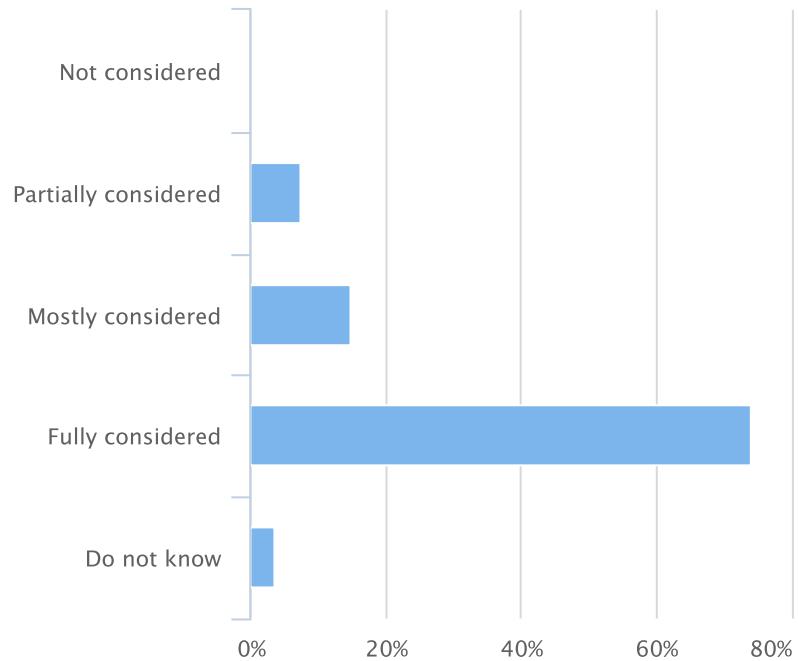
Coordinator

Have these analyses considered cross-cutting issues?

*Fully considered*

Partners

Have these analyses considered cross-cutting issues?



## 2.2.10 Human rights (cross-cutting issue) considered in analyses

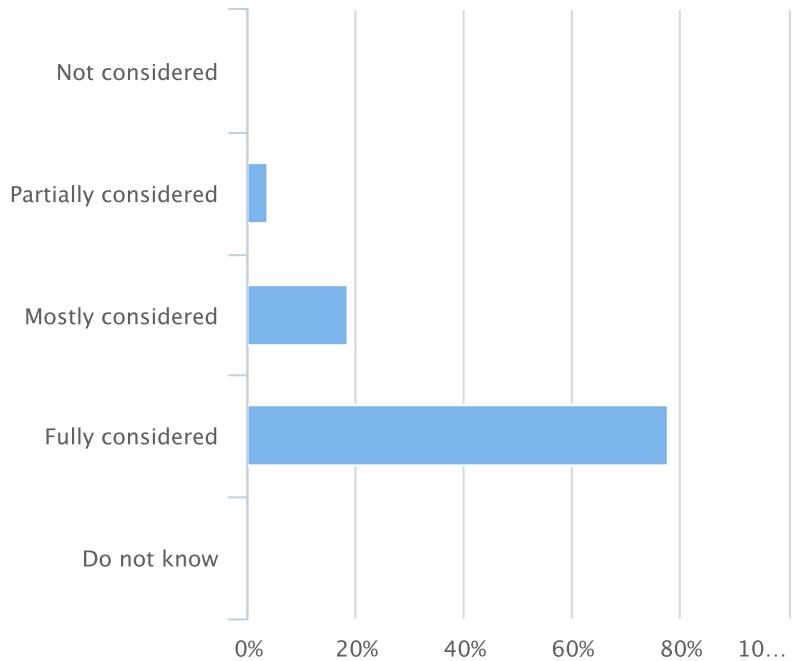
Coordinator

Have these analyses considered cross-cutting issues?

*Fully considered*

Partners

Have these analyses considered cross-cutting issues?

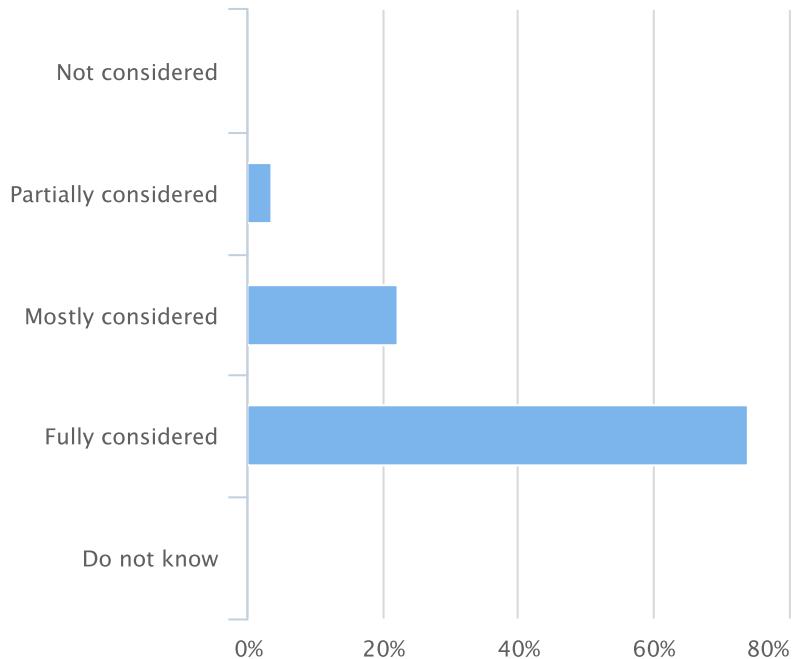


**2.2.11 Protection, including gender-based violence (cross-cutting issue) considered in analyses**

Coordinator

Have these analyses considered cross-cutting issues?*Fully considered*

Partners

Have these analyses considered cross-cutting issues?

## 2.2.12 Environment (cross-cutting issue) considered in analyses

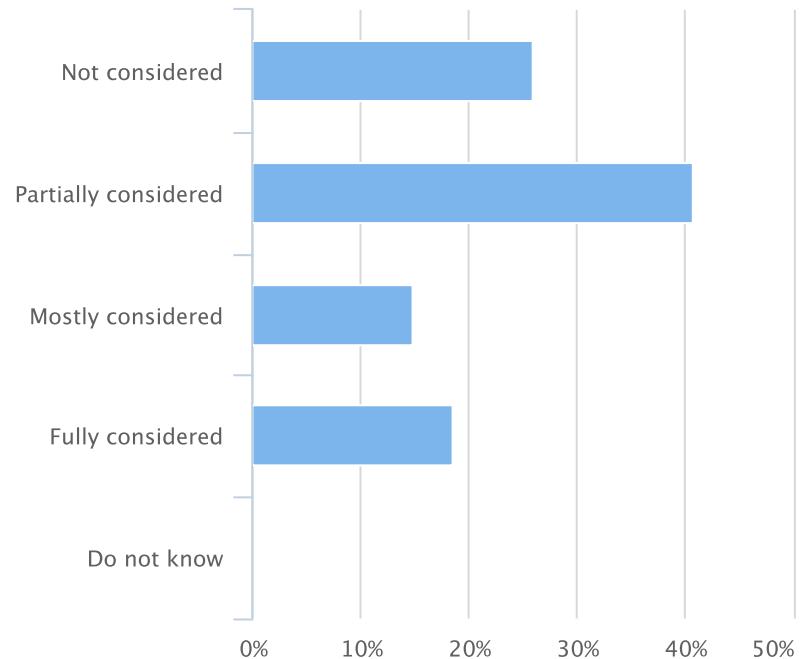
Coordinator

Have these analyses considered cross-cutting issues?

*Partially considered*

Partners

Have these analyses considered cross-cutting issues?

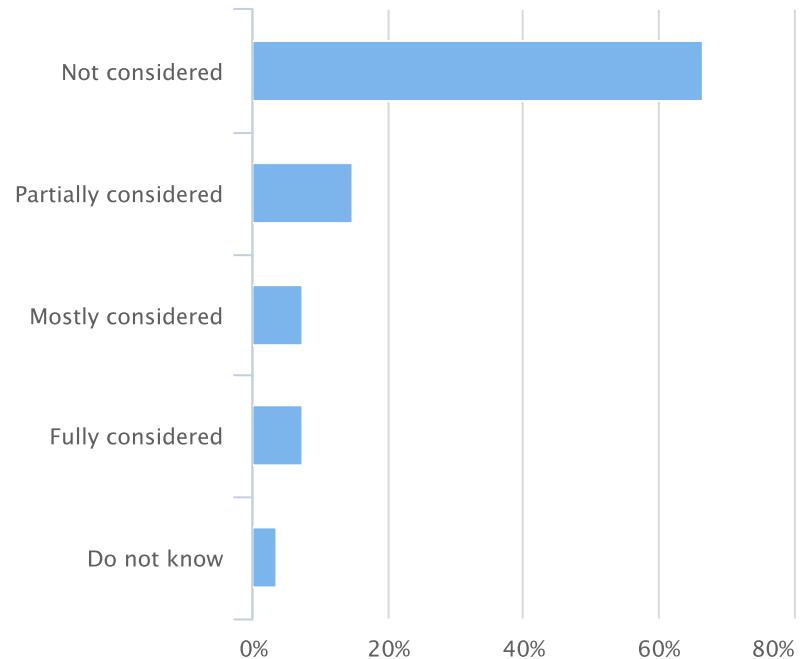


**2.2.13 HIV/AIDS (cross-cutting issue) considered in analyses**

Coordinator

Have these analyses considered cross-cutting issues?*Not considered*

Partners

Have these analyses considered cross-cutting issues?

## 2.2.14 Disability (cross-cutting issue) considered in analyses

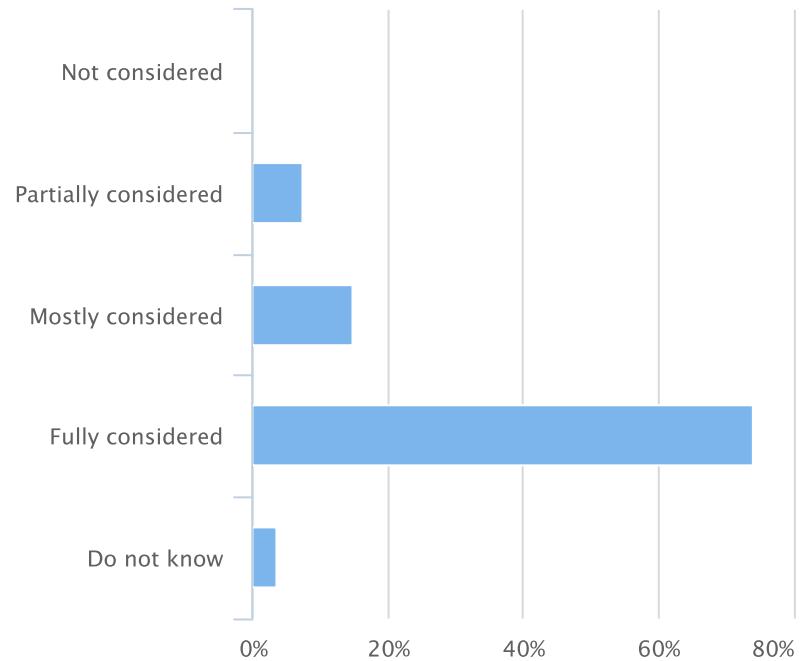
Coordinator

Have these analyses considered cross-cutting issues?

*Fully considered*

Partners

Have these analyses considered cross-cutting issues?

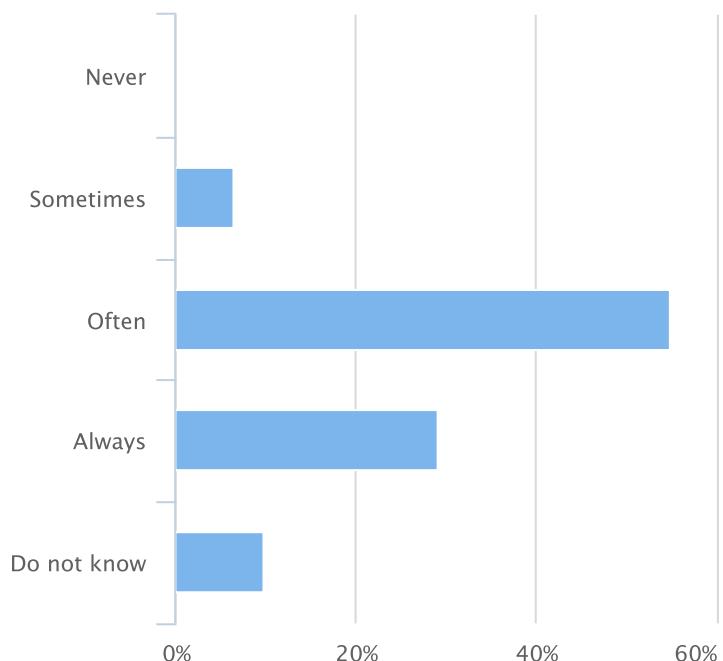


## 2.3 Prioritizing on the basis of response analysis

### 2.3.1 Joint analyses supporting response planning

Partners

Have these analyses supported response planning and prioritization?



## Comments

When the mapping and analysis were done, my organization was not official member in health cluster.

## Cluster Coordination Performance Monitoring

### 3 Planning and strategy development

#### 3.1 Developing sectoral plans, objectives and indicators that directly support HC/HCT strategic priorities

##### 3.1.1 Strategic plan developed

Coordinator

Has a cluster strategic plan been developed?

Yes

##### 3.1.2 Partners involved in the development of strategic plan

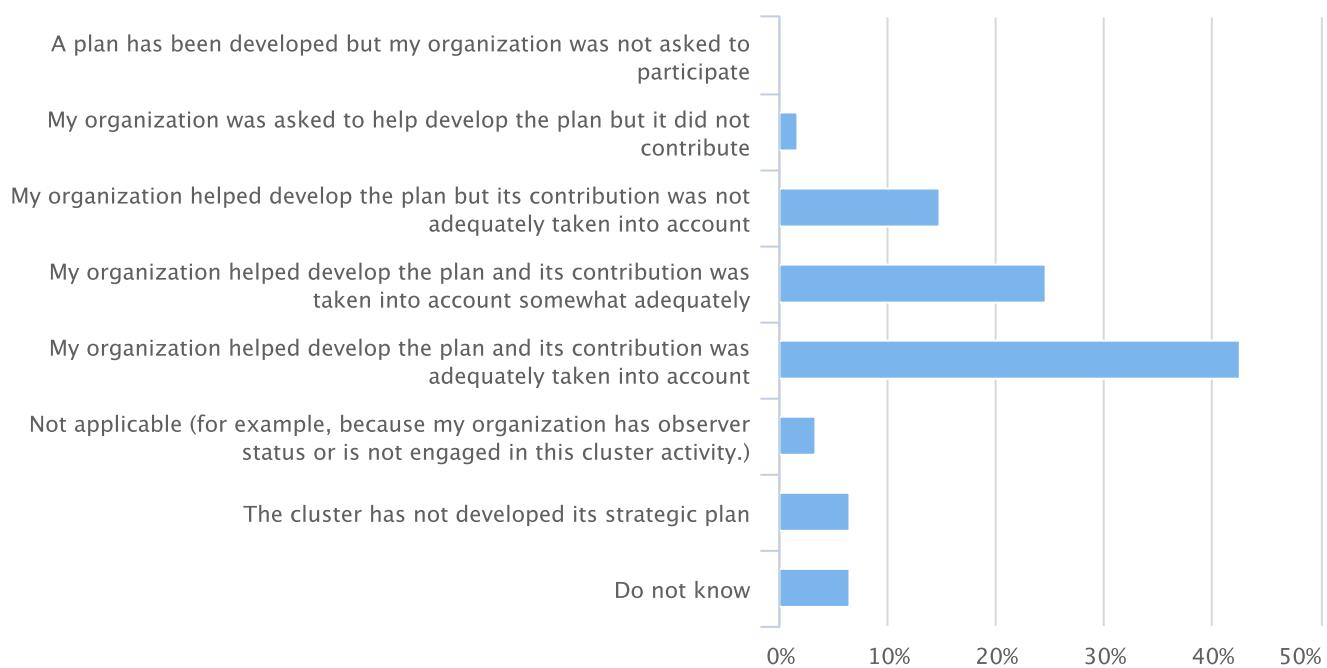
Coordinator

Did cluster partners help to develop the cluster's strategic plan?

*Cluster partners were fully involved in developing the plan*

Partners

Has a cluster strategic plan been developed?



##### 3.1.3 Sectoral strategic plan includes objectives, activities and indicators

Coordinator

Does the cluster's strategic plan include objectives, activities and indicators?

*Fully*

##### 3.1.4 Sectoral strategic plan reviewed against host government strategy

Coordinator

Has the cluster's strategic plan been reviewed against the host government's strategy?

Yes

**3.1.5 Age (cross-cutting issue) considered in strategic plan**

Coordinator

Does the cluster's strategic plan address cross cutting issues?*Fully addressed***3.1.6 Gender (cross-cutting issue) considered in strategic plan**

Coordinator

Does the cluster's strategic plan address cross cutting issues?*Fully addressed***3.1.7 Diversity - other than age and gender- (cross-cutting issue) considered in strategic plan**

Coordinator

Does the cluster's strategic plan address cross cutting issues?*Mostly addressed***3.1.8 Human rights (cross-cutting issue) considered in strategic plan**

Coordinator

Does the cluster's strategic plan address cross cutting issues?*Mostly addressed***3.1.9 Protection, including gender-based violence (cross-cutting issue) considered in strategic plan**

Coordinator

Does the cluster's strategic plan address cross cutting issues?*Mostly addressed***3.1.10 Environment (cross-cutting issue) considered in strategic plan**

Coordinator

Does the cluster's strategic plan address cross cutting issues?*Partially addressed***3.1.11 HIV/AIDS (cross-cutting issue) considered in strategic plan**

Coordinator

Does the cluster's strategic plan address cross cutting issues?*Not addressed***3.1.12 Disability (cross-cutting issue) considered in strategic plan**

Coordinator

Does the cluster's strategic plan address cross cutting issues?*Fully addressed***3.1.13 Strategic plan shows synergies with other sectors**

Coordinator

Does the sectoral strategic plan show synergies with other sectors, in line with the strategic objectives of the HCT?*The cluster's strategic plan does not address synergies with other sectors*

### 3.1.14 Strategic plan used by partners for guiding response

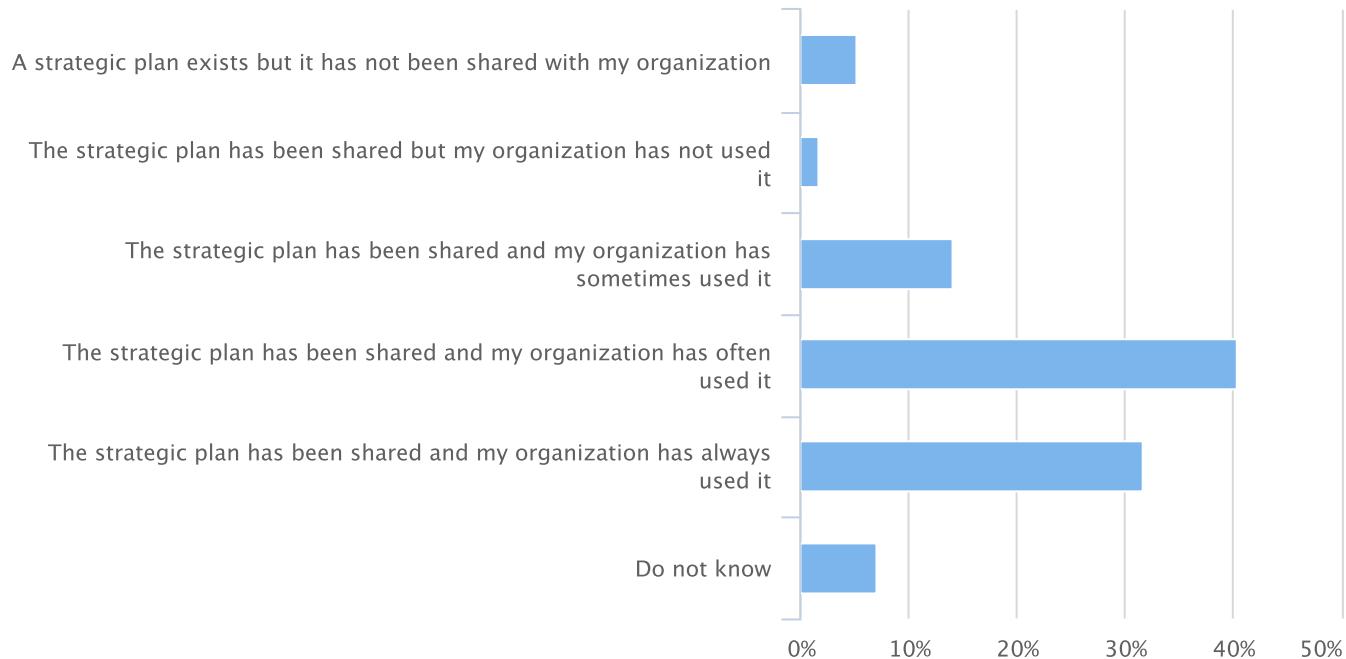
Coordinator

During the last six months, how many partners have used the cluster's strategic plan to guide their response?

*Most*

Partners

Does the cluster's strategic plan include objectives, activities and indicators?



### 3.1.15 Deactivation criteria and phasing out strategy formulated together with partners

Coordinator

Have partners helped to identify deactivation criteria and a phase out strategy for the cluster?

*Deactivation criteria and a phase-out strategy have not been identified or discussed with partners*

3.2 Adherence to and application of standards and guidelines

#### 3.2.1 National and international standards and guidance identified and adapted as required

Coordinator

Have national and international standards and guidance been identified, adapted in consultation with national authorities (when necessary), and shared with partners?

*Standards and guidance have been identified, adapted and shared*

### 3.2.2 Technical standards and guidance agreed upon and used by partners

Coordinator

Have technical standards and guidance been agreed and have partners used them?

*Technical standards and guidance have been agreed and some partners have used them*

Partners

Have national and international standards and guidance been identified, adapted in consultation with national authorities (when necessary), and shared with partners?



### 3.3 Clarifying funding needs, prioritization, and cluster contributions to HC funding needs

### 3.3.1 Prioritization of proposals against the strategic plan jointly determined with partners based on agreed transparent criteria

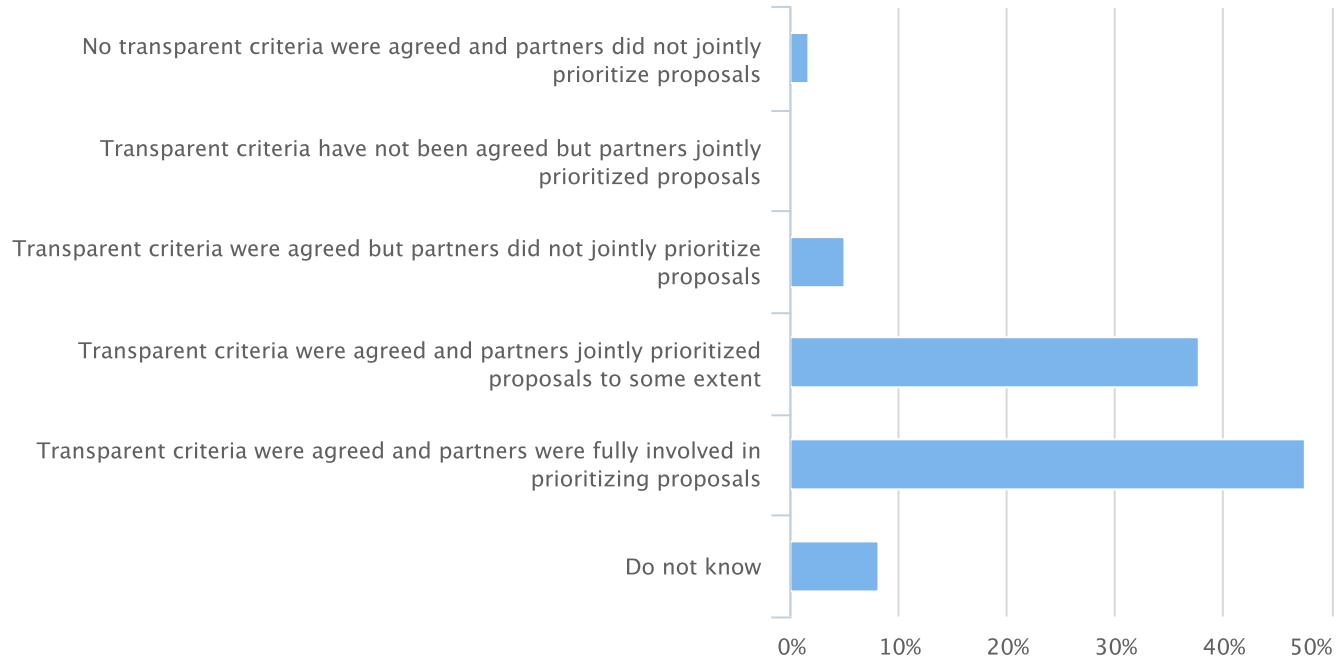
Coordinator

Have cluster partners participated in prioritizing proposals against the strategic plan? Were transparent criteria agreed?

*Transparent criteria were agreed and partners jointly prioritized proposals to some extent*

Partners

Have cluster partners participated in prioritizing proposals against the strategic plan? Were transparent criteria agreed?



### 3.3.2 Prioritization of proposals against strategic plan fair to all partners

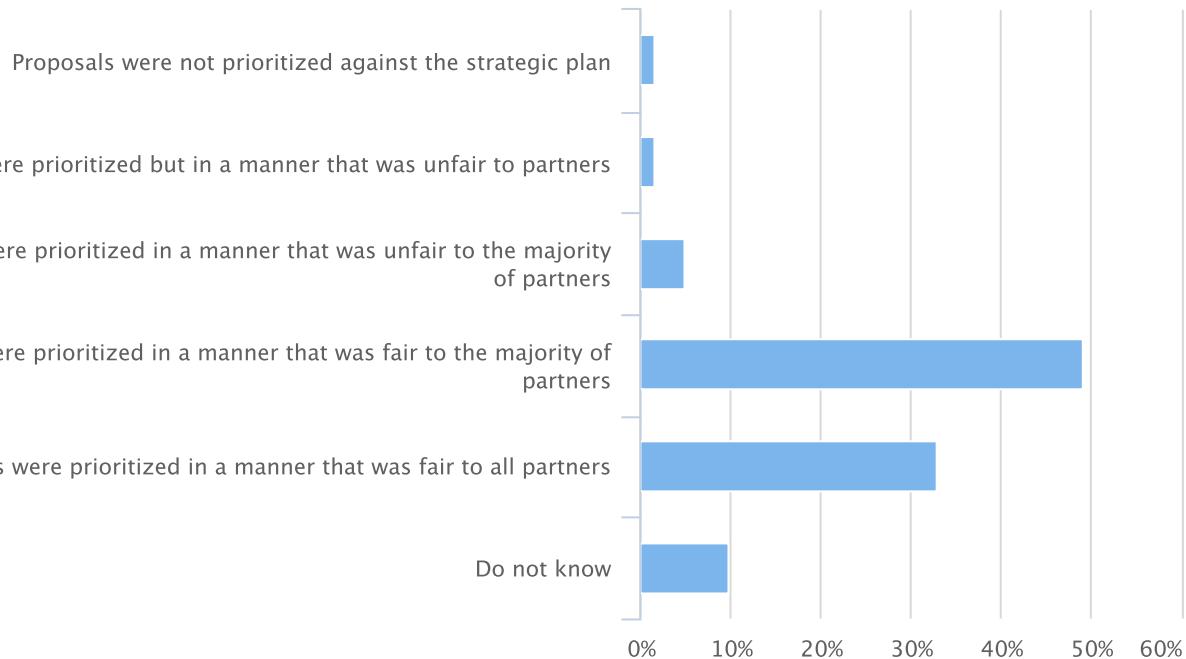
Coordinator

Were proposals prioritized against the strategic plan in a manner that was fair to all partners?

*Proposals were prioritized in a manner that was fair to the majority of partners*

Partners

Were proposals prioritized against the strategic plan in a manner that was fair to all partners?



### 3.3.3 Cluster supported and facilitated access to funding sources by partners

Coordinator

Has the cluster assisted partners to access funds (for example by including their proposals in appeals or applications to the Emergency Response Fund or Common Humanitarian Fund)?

*The cluster has given partners very good support*

### 3.3.4 Regular reporting on funding status

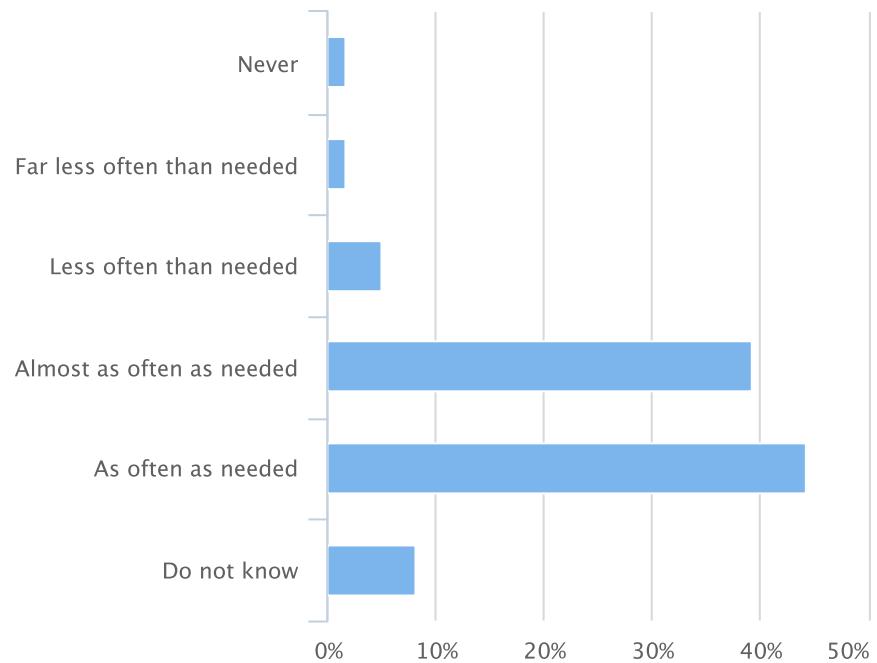
Coordinator

How often have you reported on the funding status of the cluster against needs?\*

*Almost as often as needed*

Partners

Has the cluster assisted partners to access funds (for example by including their proposals in appeals or applications to the Emergency Response Fund or Common Humanitarian Fund)?



Comments

We are fresh cluster member and not sure if understood all the items. This is why decided mostly to put 'don't know'.

Some of the questions are not clear.

Only trauma was priority

## Cluster Coordination Performance Monitoring

### 4 Advocacy

#### 4.1 Identifying advocacy concerns that contribute to HC and HCT messaging and action

##### 4.1.1 Issues requiring advocacy identified and discussed together with partners

Coordinator

Has the cluster identified issues requiring advocacy and discussed them with partners?

*The cluster has identified advocacy issues in consultation with most partners*

Partners

Has the cluster identified issues requiring advocacy and discussed them with partners?



#### 4.2 Undertaking advocacy activities on behalf of cluster participants and affected people

#### 4.2.1 Advocacy activities agreed upon and undertaken with partners

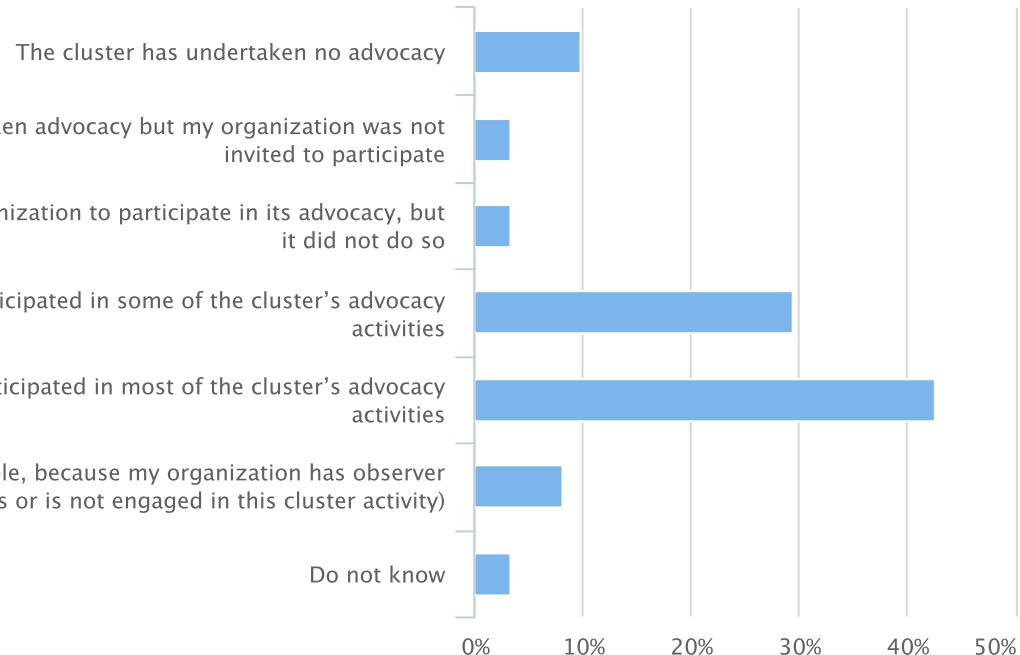
Coordinator

Have advocacy activities been agreed and undertaken together with partners?

*Advocacy activities have been agreed and some partners have taken part in them*

Partners

Have advocacy activities been agreed and undertaken together with partners?



Comments

## Cluster Coordination Performance Monitoring

### 5 Monitoring and reporting on implementation of cluster strategy and results

#### 5.1 Monitoring and reporting on implementation of cluster strategy and results

##### 5.1.1 Programme monitoring formats agreed upon and used by cluster partners

Coordinator

Have partners used programme monitoring and reporting formats that cluster partners have agreed?

*Standards have been agreed and most partners have reported regularly*

Partners

Is the information that partners send reflected in cluster bulletins and updates?



##### 5.1.2 Information shared by partners reflected in cluster reports

Coordinator

Is the information that partners send reflected in cluster bulletins and updates?

*Information has been shared and has been taken into account fully*

##### 5.1.3 Regular publication of progress reports based on agreed indicators for monitoring humanitarian response

Coordinator

Has progress on programmes or the strategic plan been reported using agreed indicators for monitoring the humanitarian response? \*

*Far less often than needed*

##### 5.1.4 Regular publication of cluster bulletins

Coordinator

Have cluster bulletins or updates been published?

*As often as needed*

### 5.1.5 Changes in needs, risk and gaps highlighted in cluster reports and used for decision-making by partners

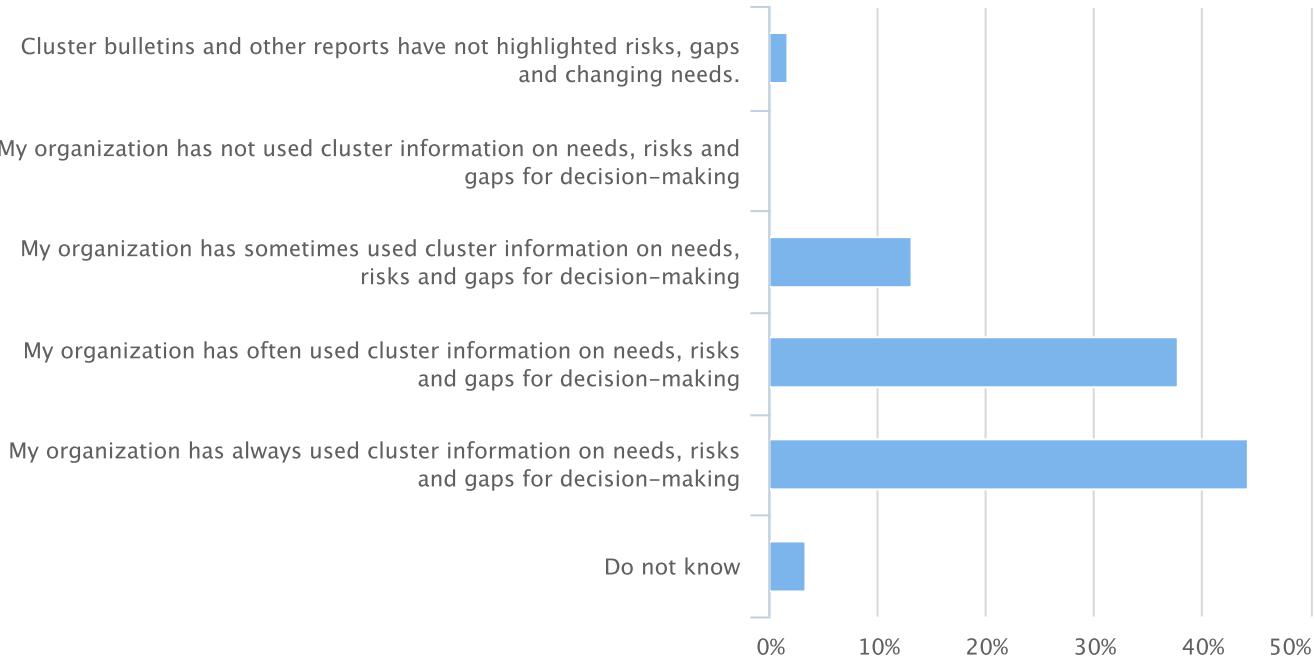
Coordinator

Have cluster bulletins or updates highlighted risks, gaps and changing needs, and has this information influenced decisions?

*Changes in needs, risks and gaps have been highlighted and have often been used for decision-making*

Partners

Have partners used programme monitoring and reporting formats that cluster partners have agreed?



### 5.1.6 Response and monitoring of the cluster taking into account the needs, contributions and capacities of women, girls, men and boys

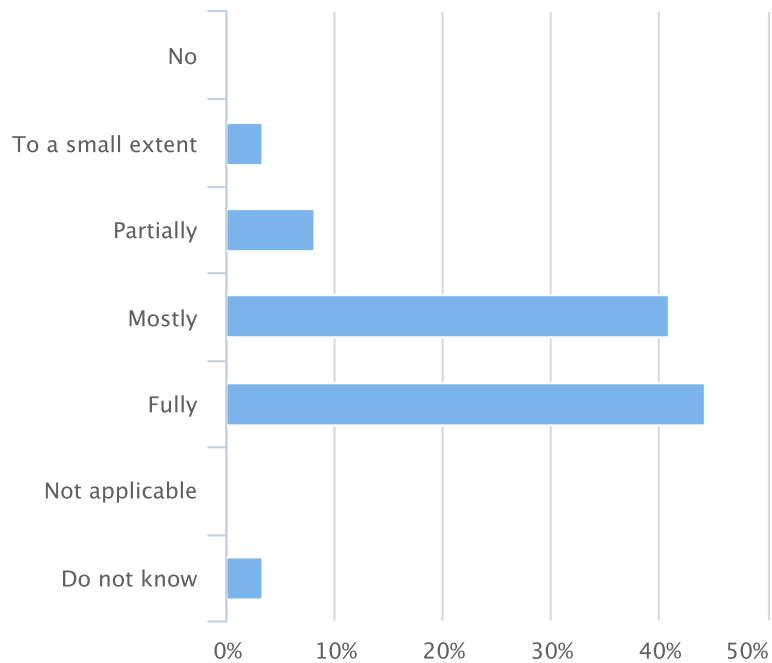
Coordinator

Has your cluster taken into account the distinct needs, contributions and capacities of women, girls, men and boys, in its response and monitoring?\*

*Partially*

Partners

Has progress on programmes or the strategic plan been reported using agreed indicators for monitoring the humanitarian response? \*



Comments

we do have a separate agency wide monitoring tools specific for UNRWA

# Cluster Coordination Performance Monitoring

## 6 Preparedness for recurrent disasters

### 6.1 Preparedness for recurrent disasters

#### 6.1.1 National contingency plans identified and shared

Coordinator

Have national preparedness or contingency plans (sectoral or multi-sectoral) been identified and shared?

*A national plan has been identified but the cluster has not discussed it*

#### 6.1.2 Partners contributed to initial or updated risk assessments and analysis

Coordinator

Have cluster partners contributed to initial risk assessments and analysis (including multi sectoral), or updates?

*Risk assessment has been done and most partners have participated*

#### 6.1.3 Partners involved in development of preparedness plan

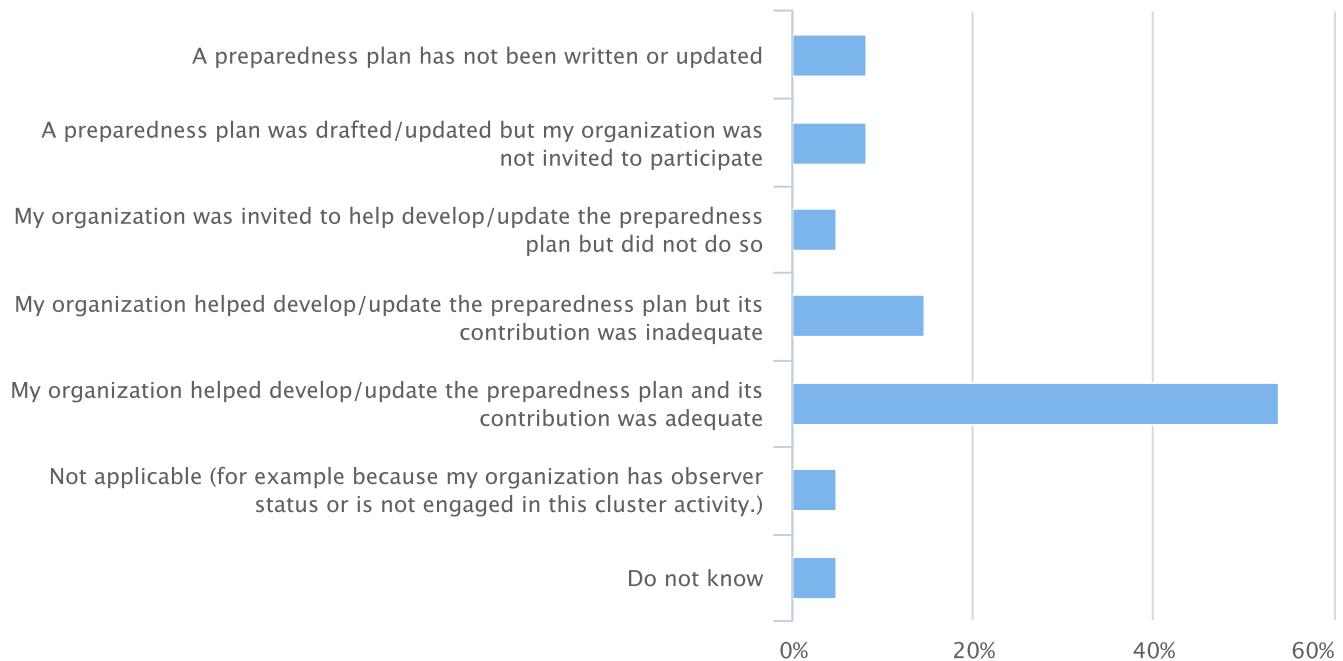
Coordinator

Have cluster partners helped to develop or update preparedness plans (including multisectoral ones) that address hazards and risks?

*Preparedness plans have been written/updated and some partners have participated*

Partners

Have national preparedness or contingency plans (sectoral or multi-sectoral) been identified and shared?



#### 6.1.4 Partners committed staff and/or resources towards preparedness plan

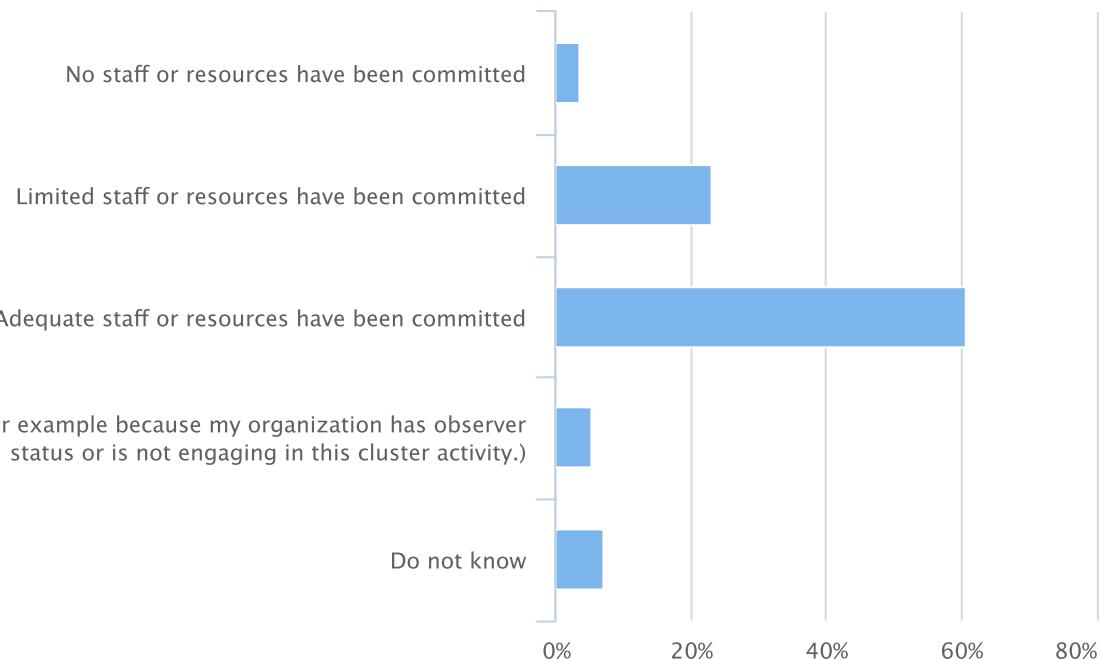
Coordinator

Have cluster partners committed staff or resources that can be mobilized when preparedness plans are activated? Please choose only one of the following:

*Most partners have committed staff or resources that can be mobilized*

Partners

Have cluster partners contributed to initial risk assessments and analysis (including multi sectoral), or updates?



#### 6.1.5 Early warning reports shared with partners

Coordinator

Have you regularly shared and discussed early warning reports with cluster partners?

*Early warning reports have sometimes been shared*

Comments

when the mapping and analysis were done, my organization was not official member in health cluster.

adequate staff or resources have been committed as per my organization's preparedness plan

## Cluster Coordination Performance Monitoring

### 7 Accountability to affected populations

#### 7.1 Accountability to affected populations

##### 7.1.1 Mechanisms to consult and involve population in decision-making agreed upon and applied by partners

Coordinator

Have cluster partners agreed and applied mechanisms (procedures, tools or methodologies) for consulting and involving affected people in decision-making?\*

*Mechanisms for consulting/involving affected people have been agreed and most partners have applied them*

Partners

Have cluster partners agreed and applied mechanisms (procedures, tools or methodologies) for consulting and involving affected people in decision-making?\*



### 7.1.2 Mechanisms to receive, investigate and act upon complaints about assistance received agreed upon and applied by partners

Coordinator

Have cluster partners agreed and applied mechanisms (procedures, tools or methodologies) to receive, investigate and act on complaints about assistance received?\*

*An investigation/complaint mechanism has been agreed and some partners have applied them*

Partners

Have cluster partners agreed and applied mechanisms (procedures, tools or methodologies) to receive, investigate and act on complaints about assistance received?\*



Comments

we do not know if the cluster prepared any or made use of any

## Cluster Coordination Performance Monitoring

### 8 Others

#### Comments

The Cluster has provided a very significant support (informational, procedural, etc.) to all partners before and after the Humanitarian Call was issued

إنشاء مجموعة واتس اب للمجموعة لزيادة التعارف والتنسيق بينهما بهدف تسهيل الات التحويل للمستفيدين

In questions that were not clear, I preferred answering with "I don't know" in an attempt to avoid giving an answer that is not accurate.

I think it is need more coordination and collaboration work b/w HC members especially international NGOs and local NGOs

برأي المجموعة نشاطها فعال جدا ليوجد ملاحظات

متابعة التحديات عاى الاتشطة المنفذة من قبل الشركاء محاولة التغلب على المعوقات التي تواجه الشركاء خلال العمل في الميدان

The health cluster has been instrumental in supporting fundraising efforts

AEI hope to continue the previous successful work that were done by cluster on the previous year

The Health Cluster in the oPt, has produced the following key products: 1. HNO and HRP 2. Preparedness and contingency plan for Gaza 3. Operational response plan to the mass demonstrations 4. Monthly/ bimonthly cluster bulletins 5. HERAMS (health resources availability mapping system) covering 14 MoH hospital, 49 MoH primary health care clinics and 22 UNRWA clinics 6. Geographical mapping of Area C, H2 and seam zone mobile health clinics 7. Annual progress report for the trauma response in Gaza In addition to guidelines on: 1. Protection mainstreaming 2. Disability mainstreaming 3. AAP 4. Examples of feedback mechanisms All of these can be accessed from [www.healthclusteropt.org](http://www.healthclusteropt.org) In addition, the cluster has strongly supported fundraising in 2019, and currently stands at approximately 50% funded (highest funded cluster in comparison). Continuous fundraising efforts are underway. Finally, the cluster has been strategic in raising protection of healthcare staff and patients through the systematic recording of health attacks led by WHO.