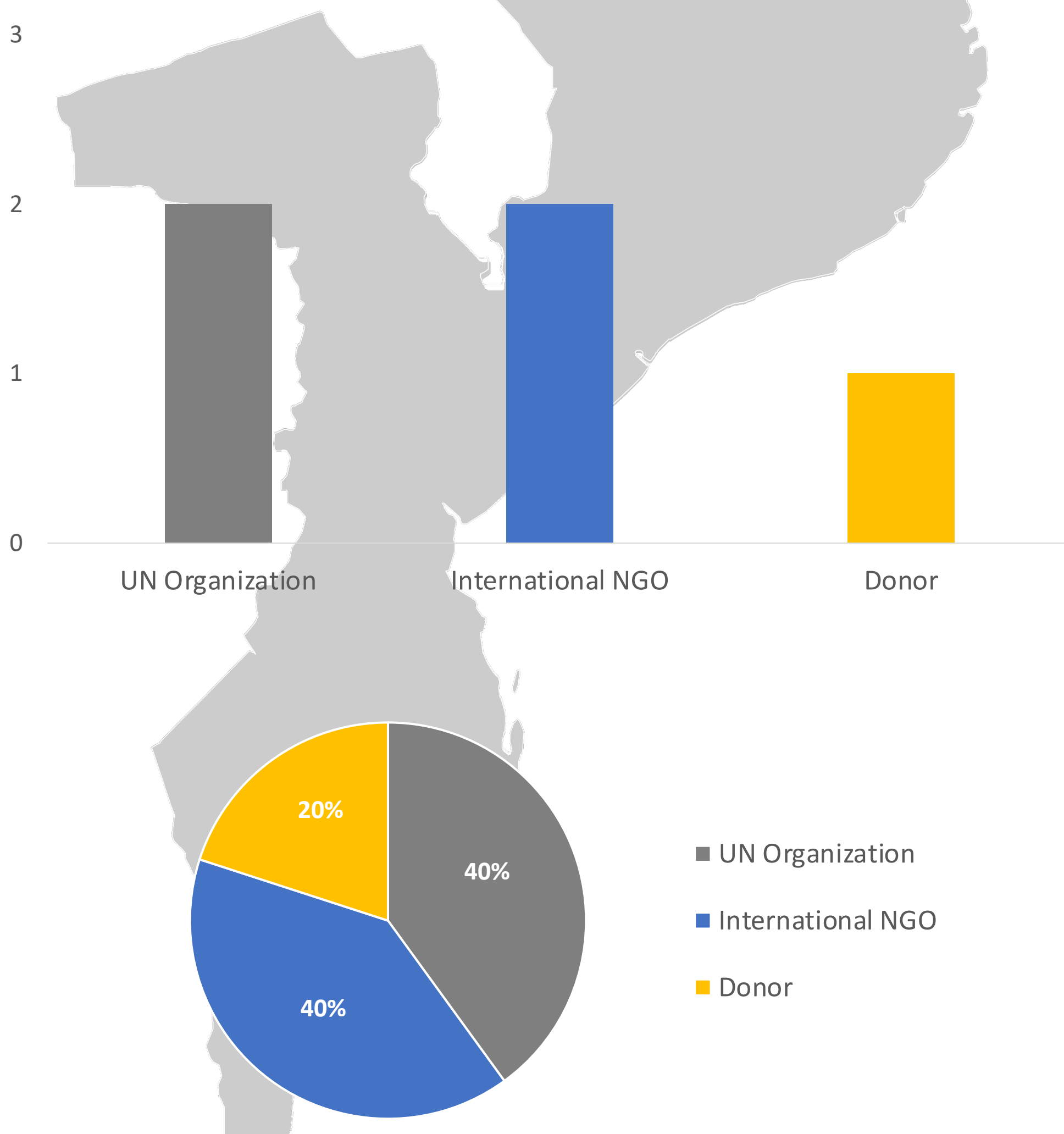


## Cluster Coordination Performance Monitoring Organizations - Mozambique

**5** organizations responded to the survey (**22%**)

The organization you work for is a:



## Cluster Coordination Performance Monitoring Organizations - Mozambique

### Overall Performance

Score

Performance status

&gt;75 %

Good

51 % - 75 %

Satisfactory

26 % - 50 %

Unsatisfactory

&lt;26 %

Weak

#### 1 Supporting service delivery

1.1 Provide a platform to ensure that service delivery is driven by the agreed strategic priorities

Satisfactory

1.2 Developing mechanisms that eliminate duplication

Satisfactory

#### 2 Informing strategy decision-making of the Humanitarian Coordinator/Humanitarian Country Team

2.1 Needs assessment and gap analysis

Satisfactory

2.2 Analysis to identify and address (emerging) gaps, obstacles, duplication, and cross-cutting issues\*

Satisfactory

2.3 Prioritizing on the basis of response analysis

Satisfactory

#### 3 Planning and strategy development

3.1 Developing sectoral plans, objectives and indicators that directly support HC/HCT strategic priorities\*

Satisfactory

3.2 Adherence to and application of standards and guidelines

Satisfactory

3.3 Clarifying funding needs, prioritization, and cluster contributions to HC funding needs

Satisfactory

#### 4 Advocacy

4.1 Identifying advocacy concerns that contribute to HC and HCT messaging and action

Satisfactory

4.2 Undertaking advocacy activities on behalf of cluster participants and affected people

Unsatisfactory

#### 5 Monitoring and reporting on implementation of cluster strategy and results

Unsatisfactory

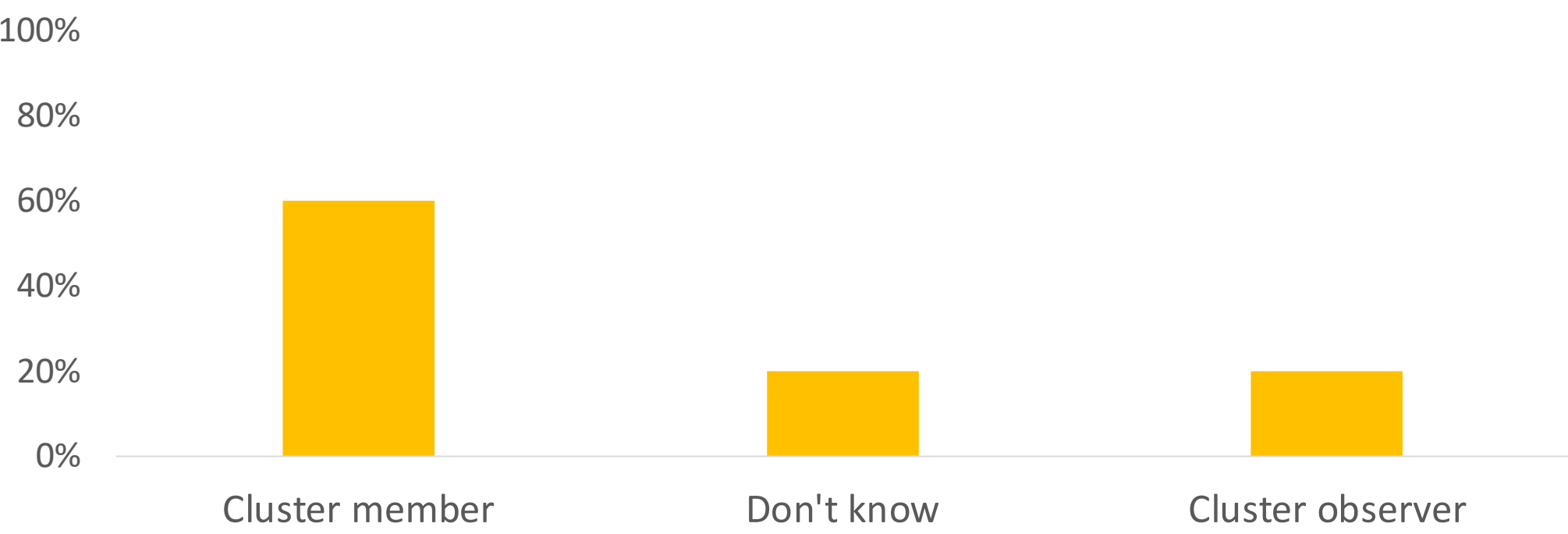
#### 6 Preparedness for recurrent disasters

Satisfactory

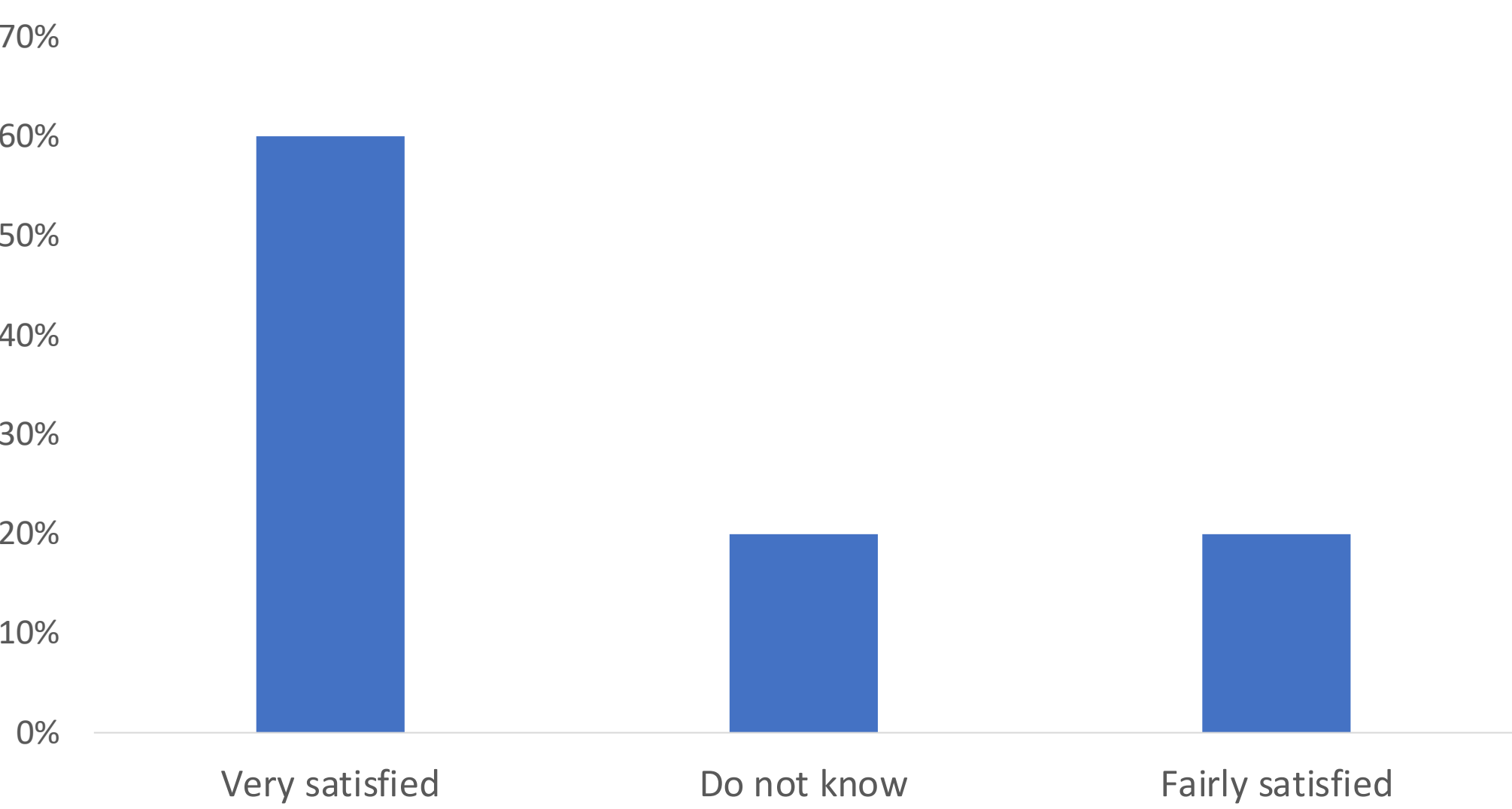
#### 7 Accountability to affected population

Satisfactory

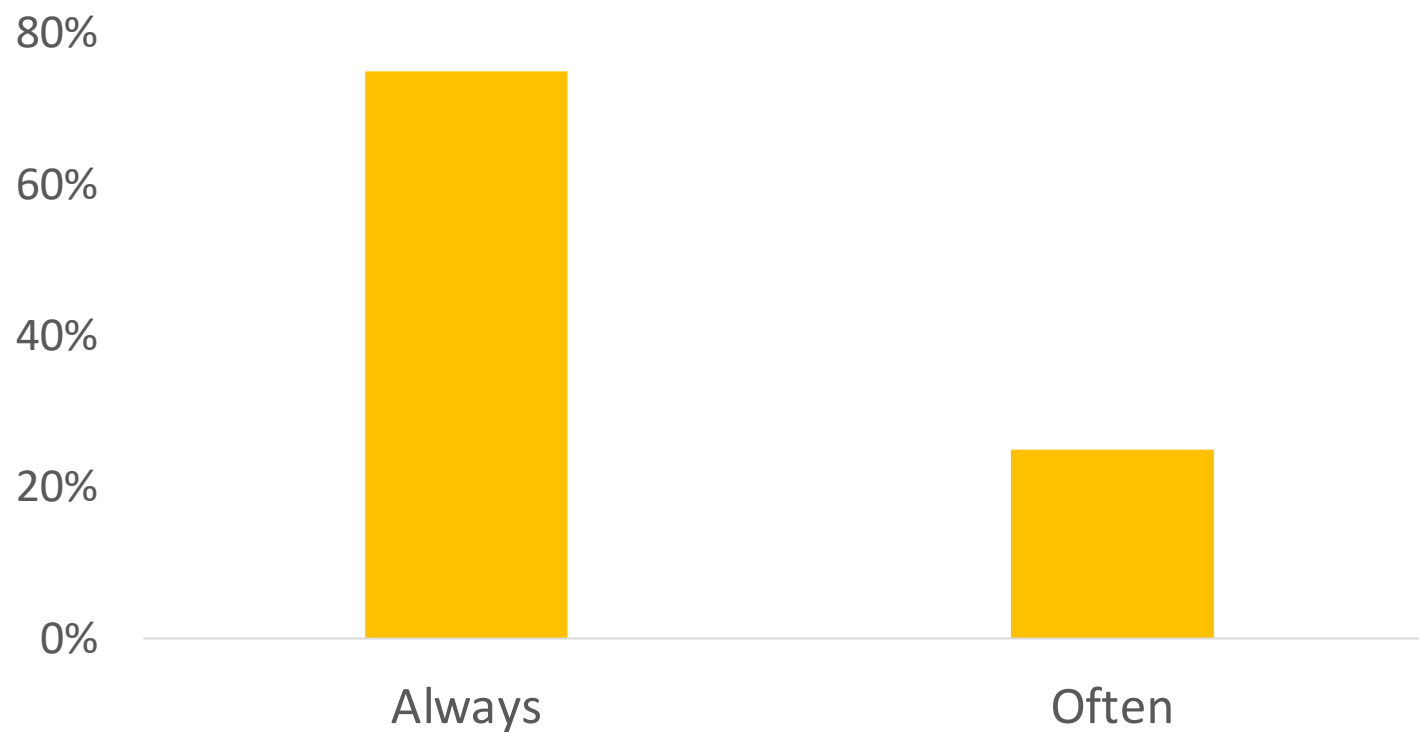
The organization you work for is a:



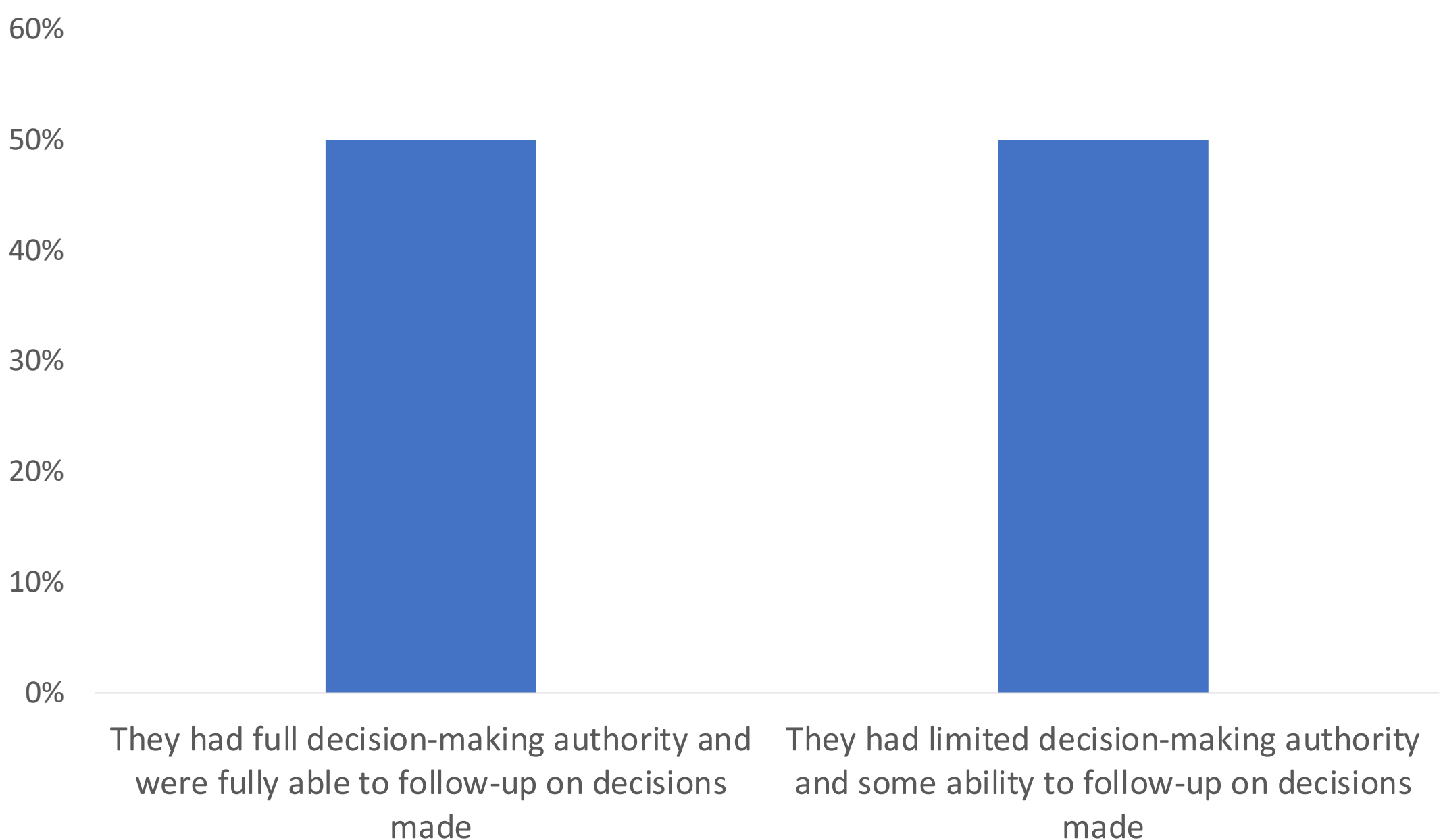
Are you satisfied with the frequency of cluster meetings?



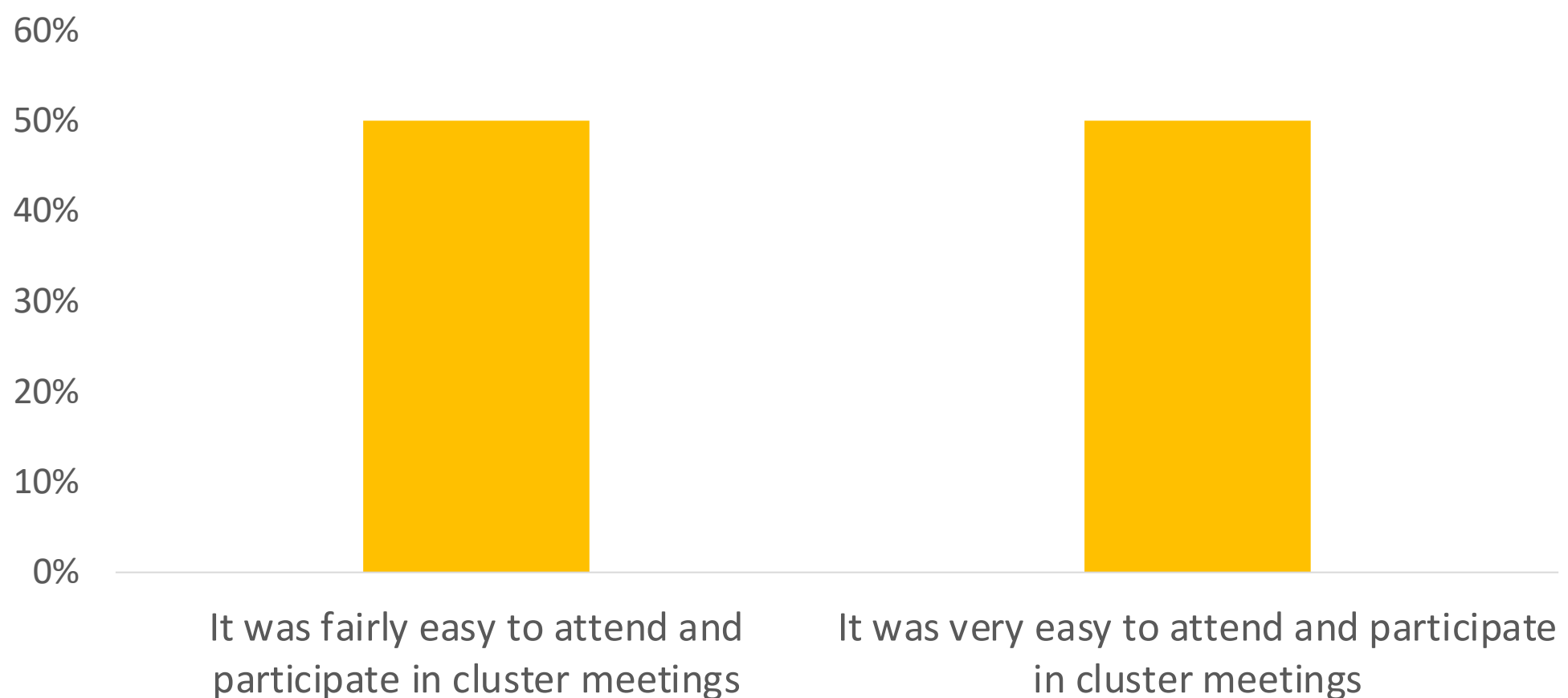
How frequently has your organization participated in cluster meetings?



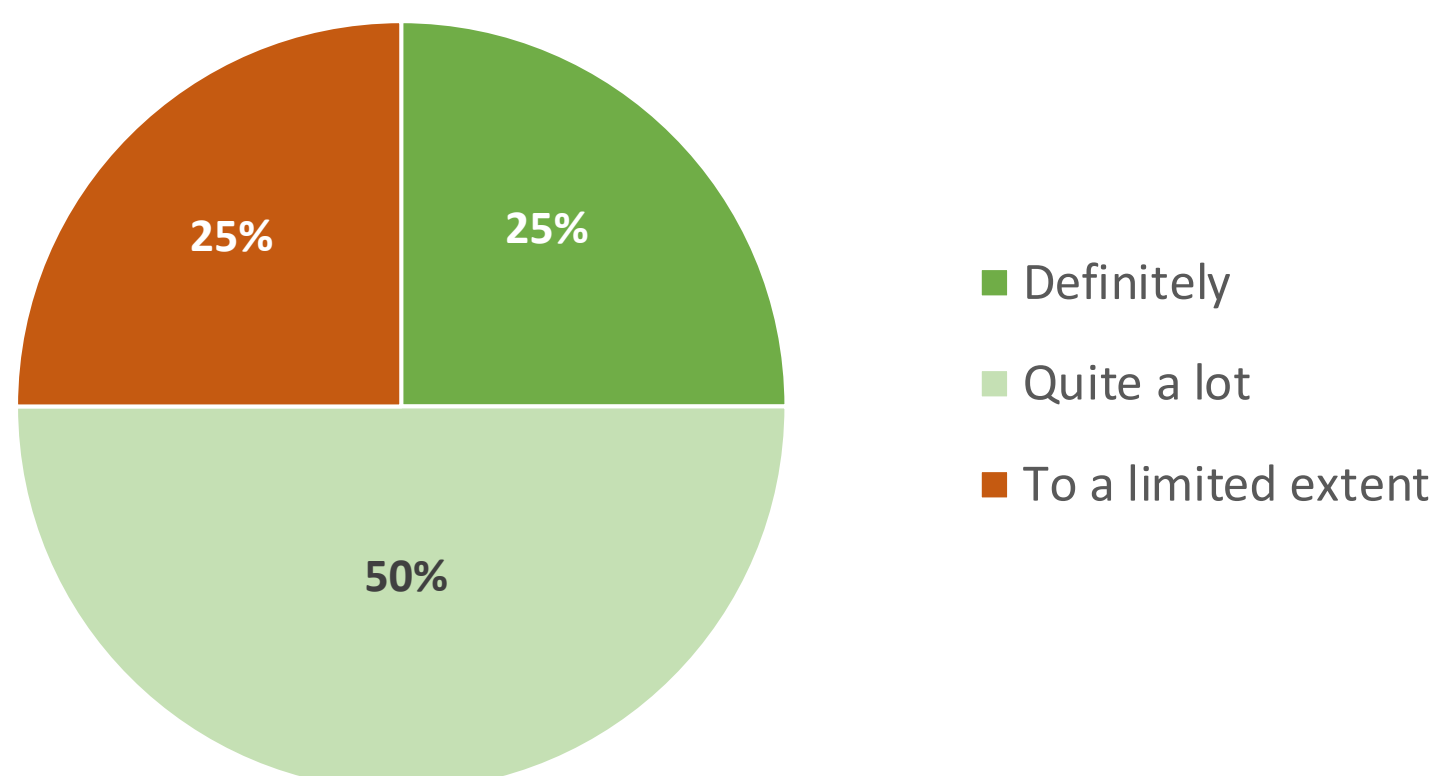
Did the staff who represented your organization at cluster meetings have decision-making authority and were they able to follow-up on decisions made?



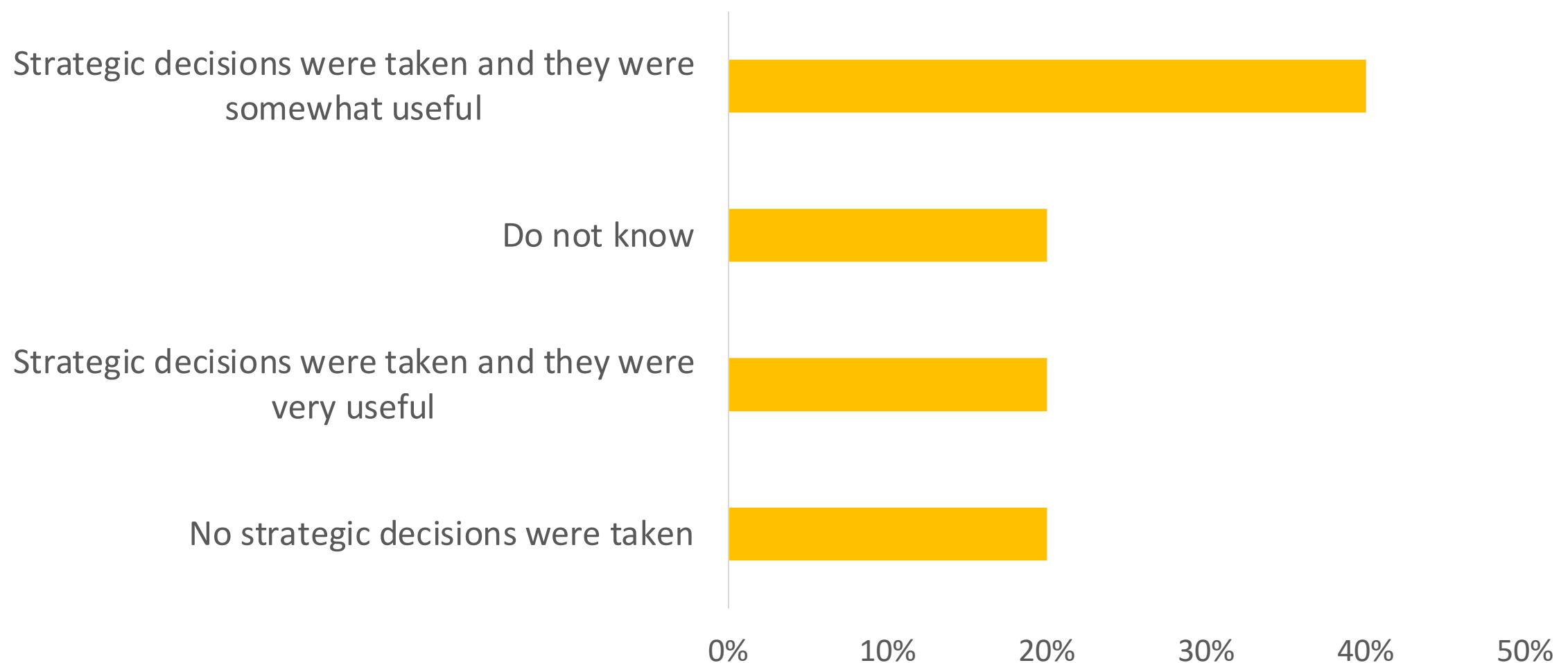
Could your organization participate fully in cluster meetings?  
(For example, were meetings in accessible locations?  
Could participants speak in a range of languages?)



Have cluster meetings been able to identify and discuss needs, gaps and response priorities?



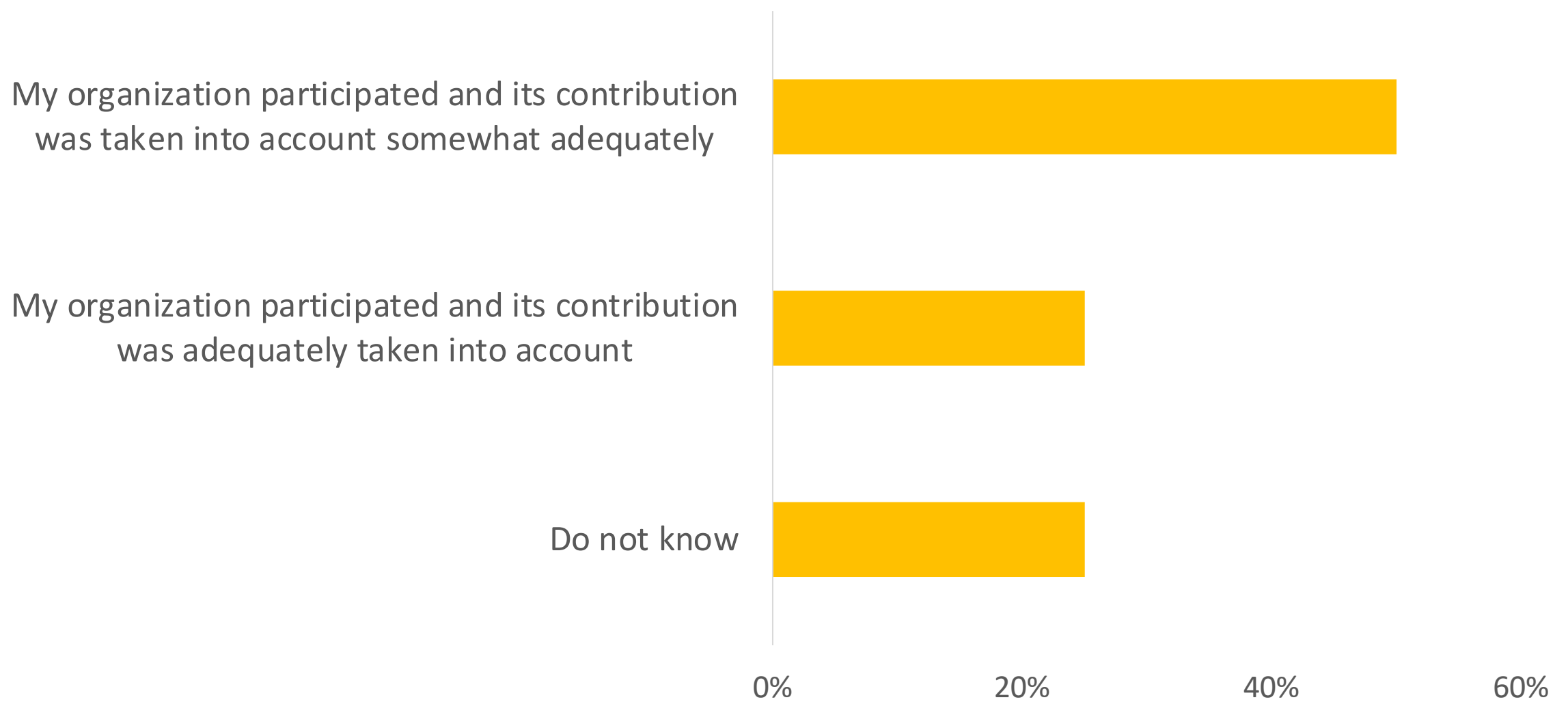
Has the cluster taken strategic decisions about  
the direction of the humanitarian response?



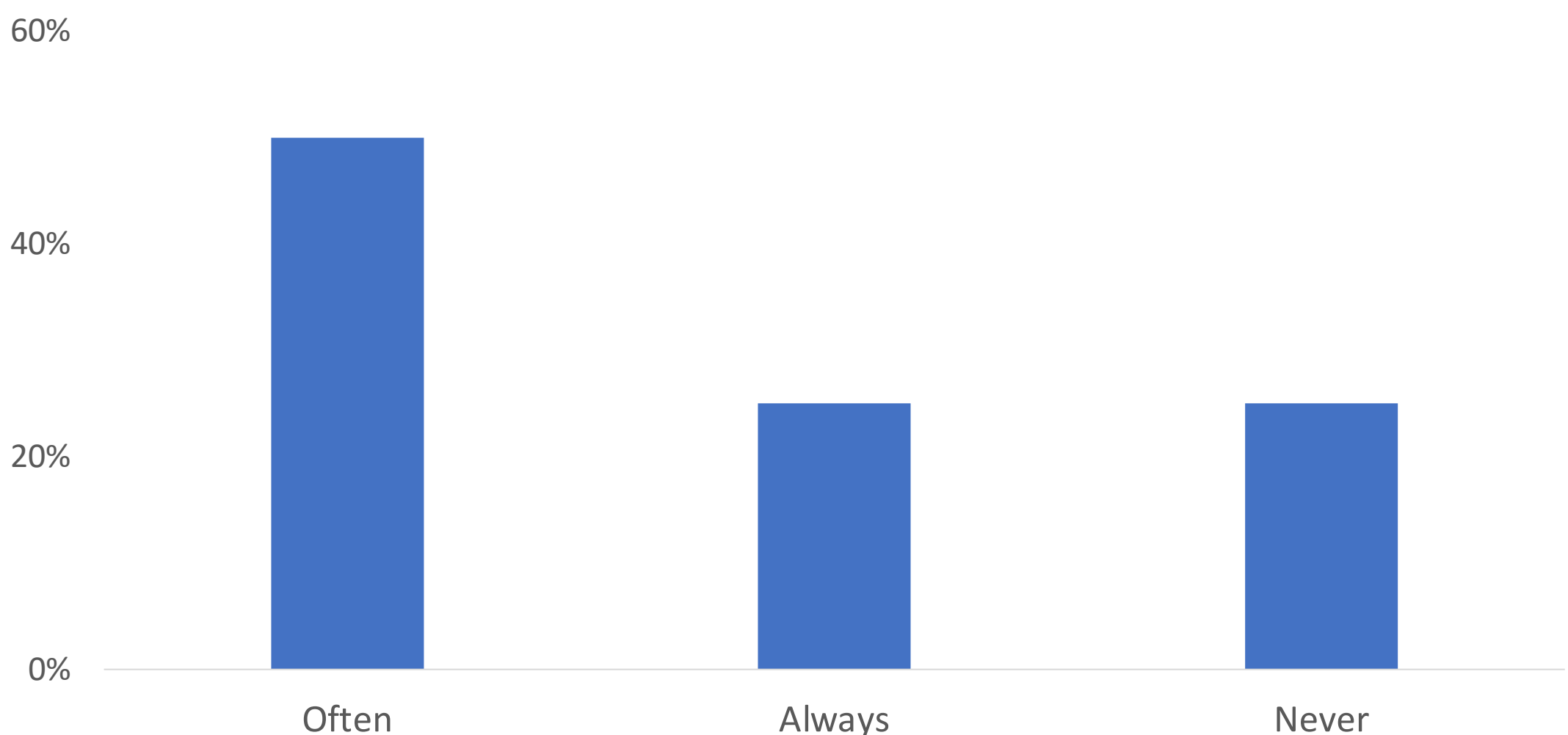
Has your cluster regularly mapped what partners  
are doing and where they are working (via 3W and  
similar mechanisms)? Has your organization contributed?



Has your organization contributed to analyses by the cluster of gaps and overlaps (capacity and complementarity), derived from this mapping?



Has your organization taken decisions based on the cluster's analysis of gaps and overlaps (capacity and complementarity), derived from this mapping?

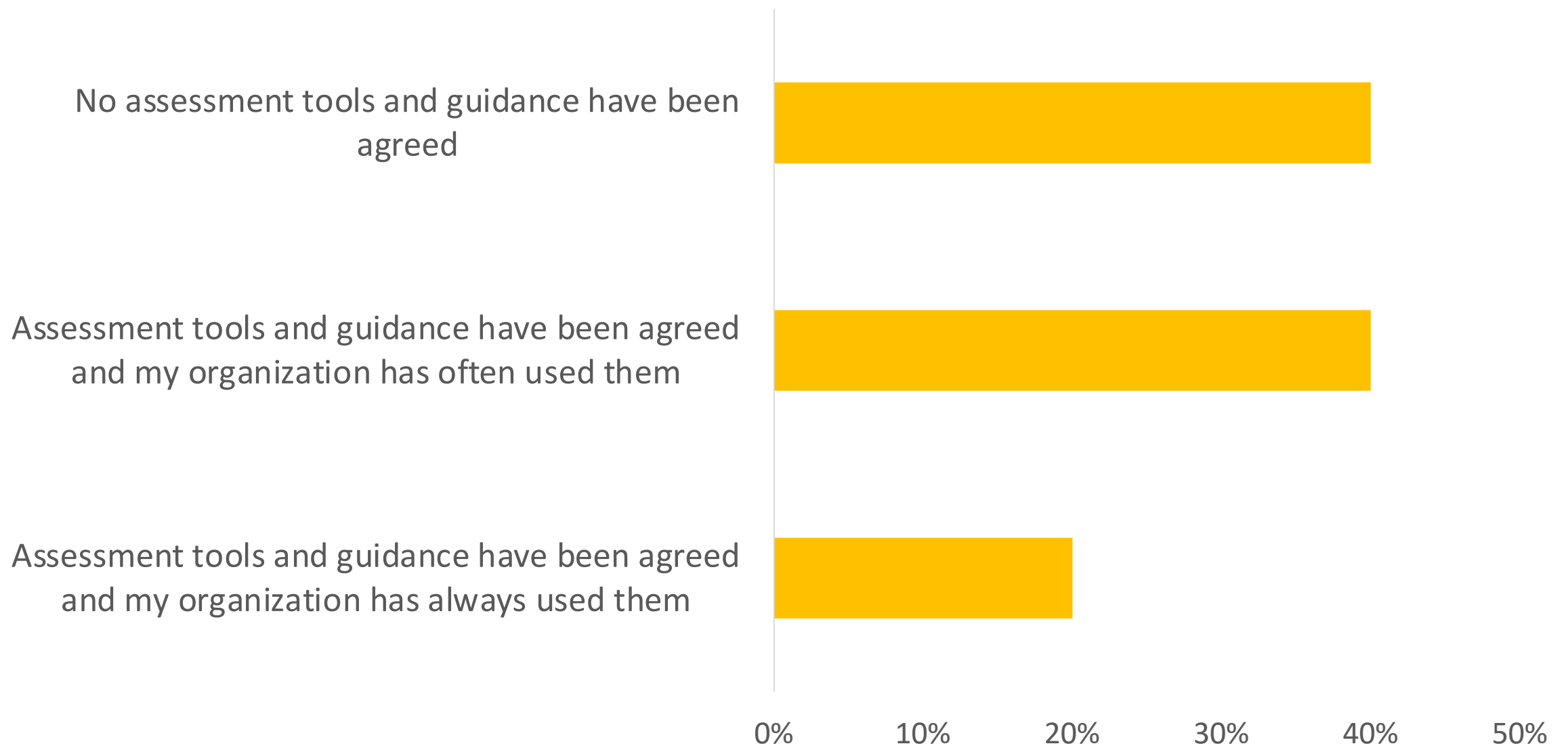


Please provide here any additional comments or information  
you may have about cluster support to service delivery

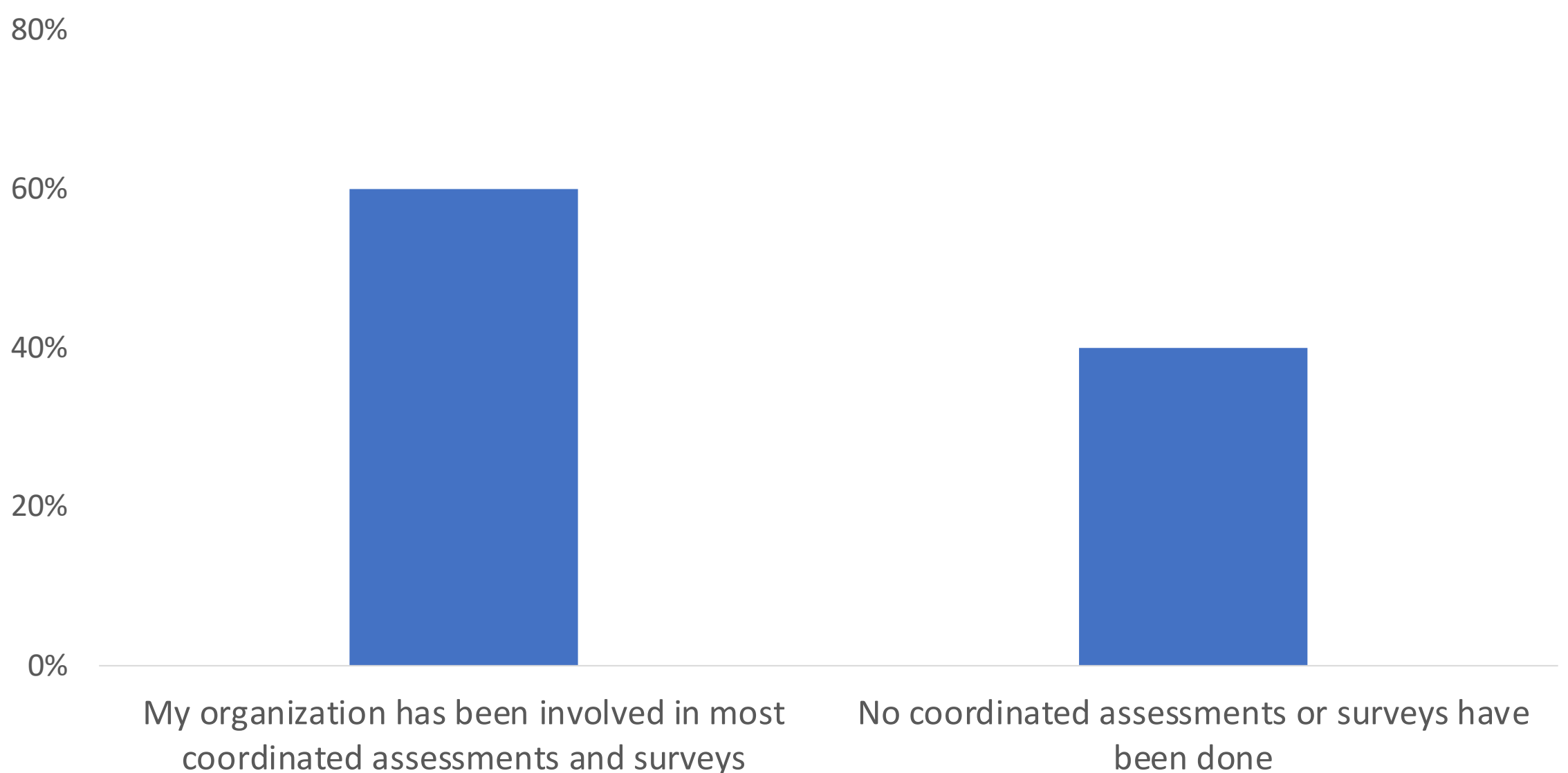
- As lead organization, mapping of all member organization has been a key aspect
- From our perspective as a neutral observer, it seems that the same topics are broadly discussed during the cluster meetings. It is rarely clear what the cluster is accomplishing



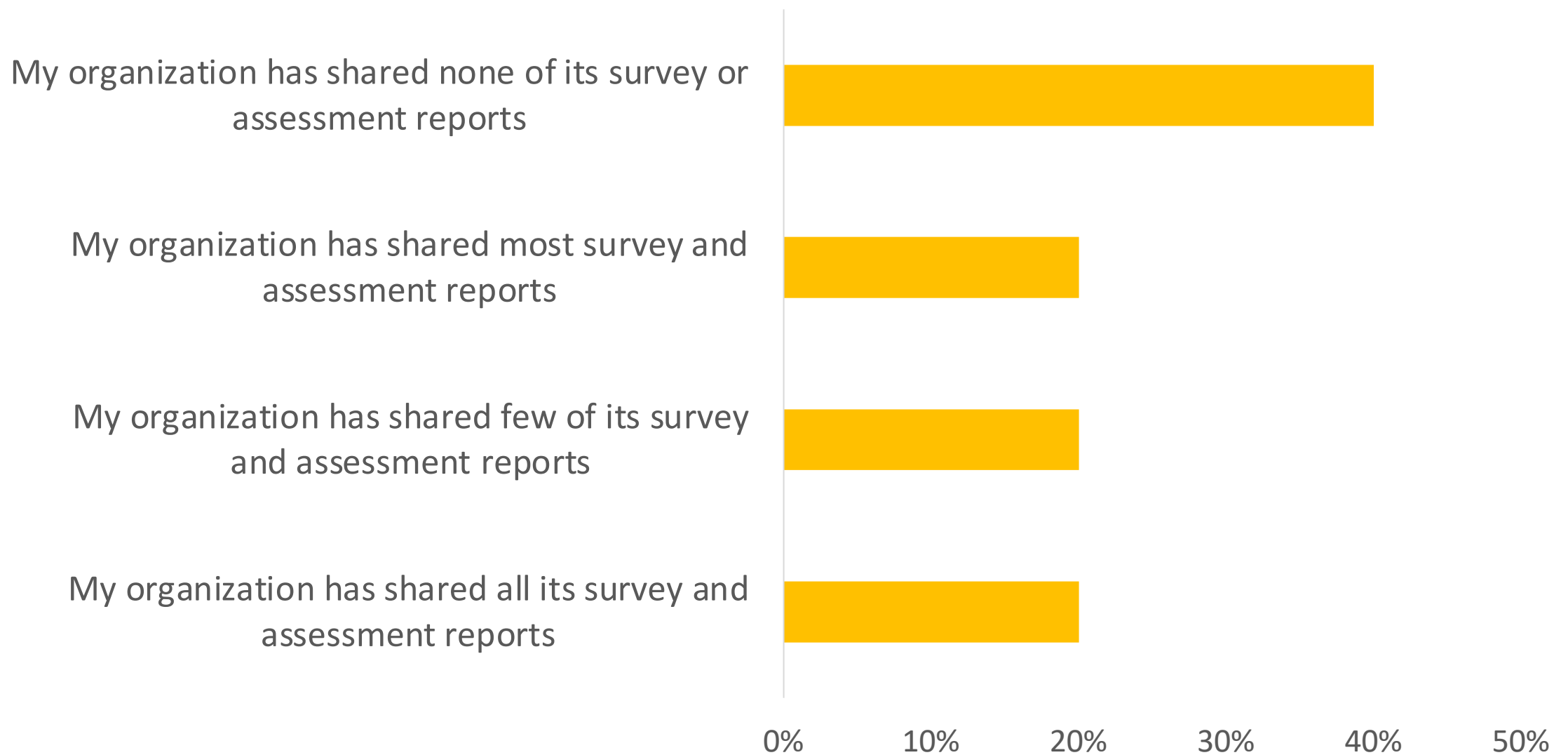
Has your organization used sectoral needs assessment tools and guidance agreed by cluster's partners?



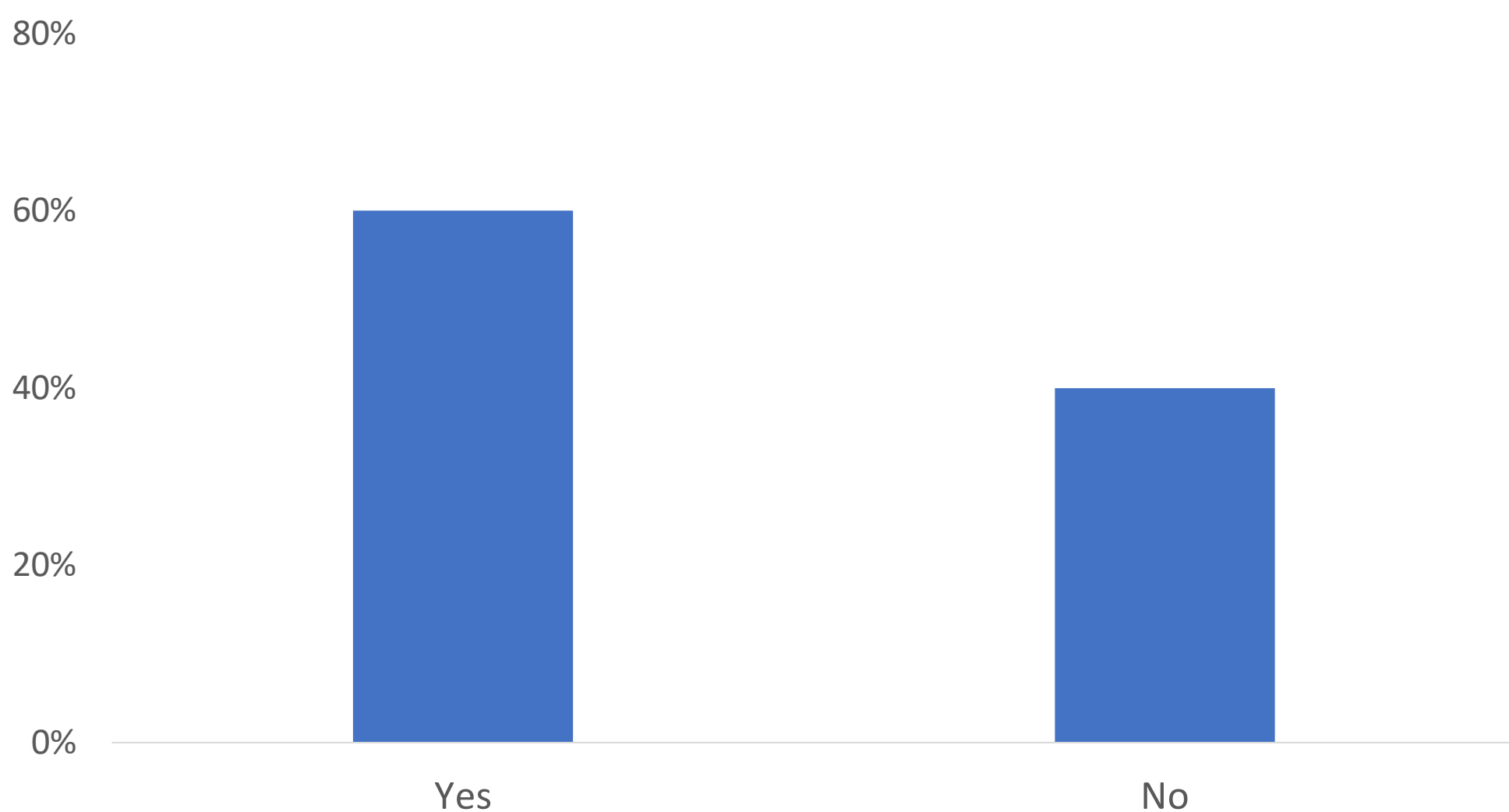
Has your organization been involved in coordinated sectoral needs assessment and surveys?



Has your organization shared reports of its surveys and assessments with the cluster?



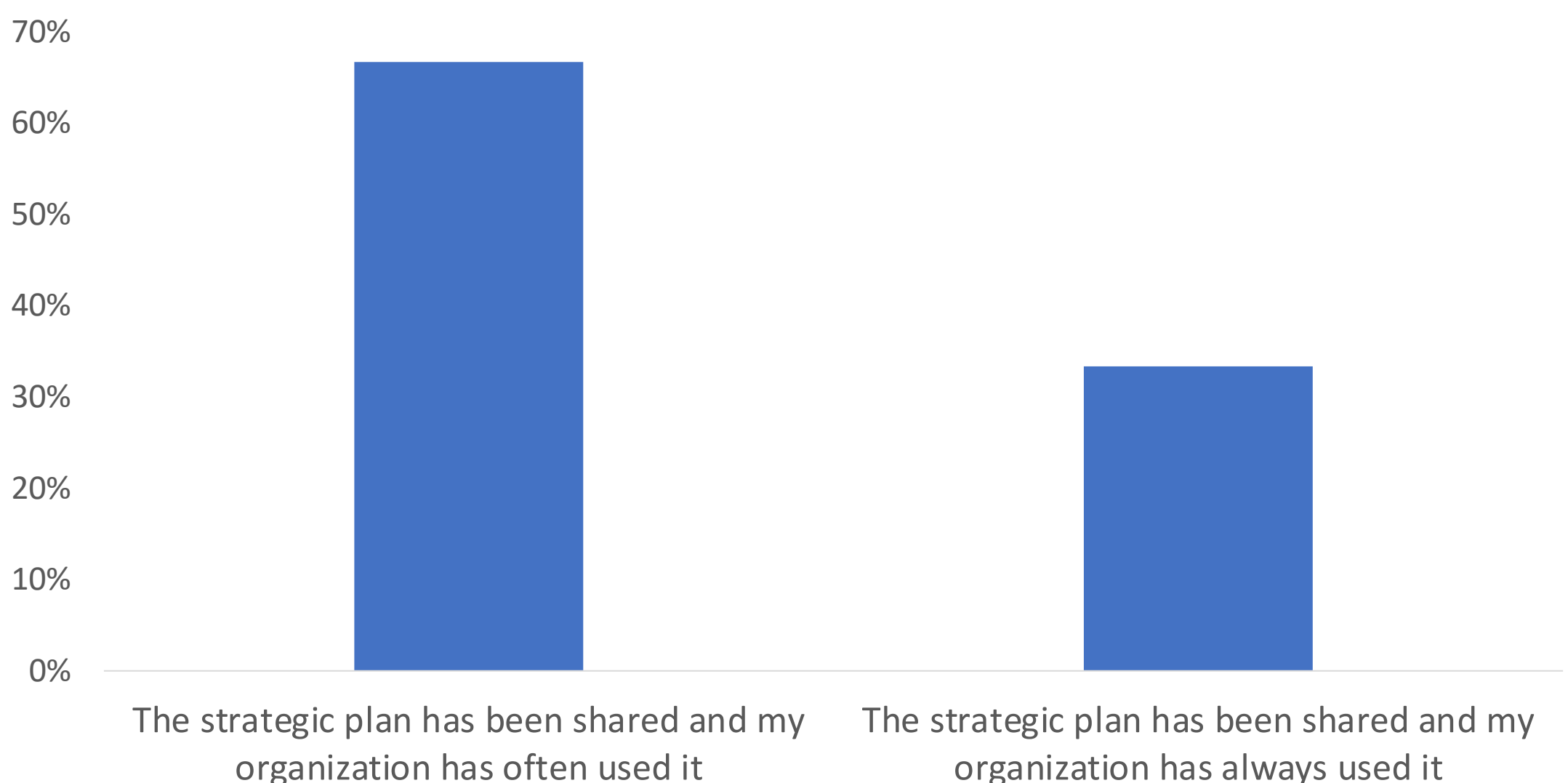
Has your organization done situation analyses together with cluster partners?



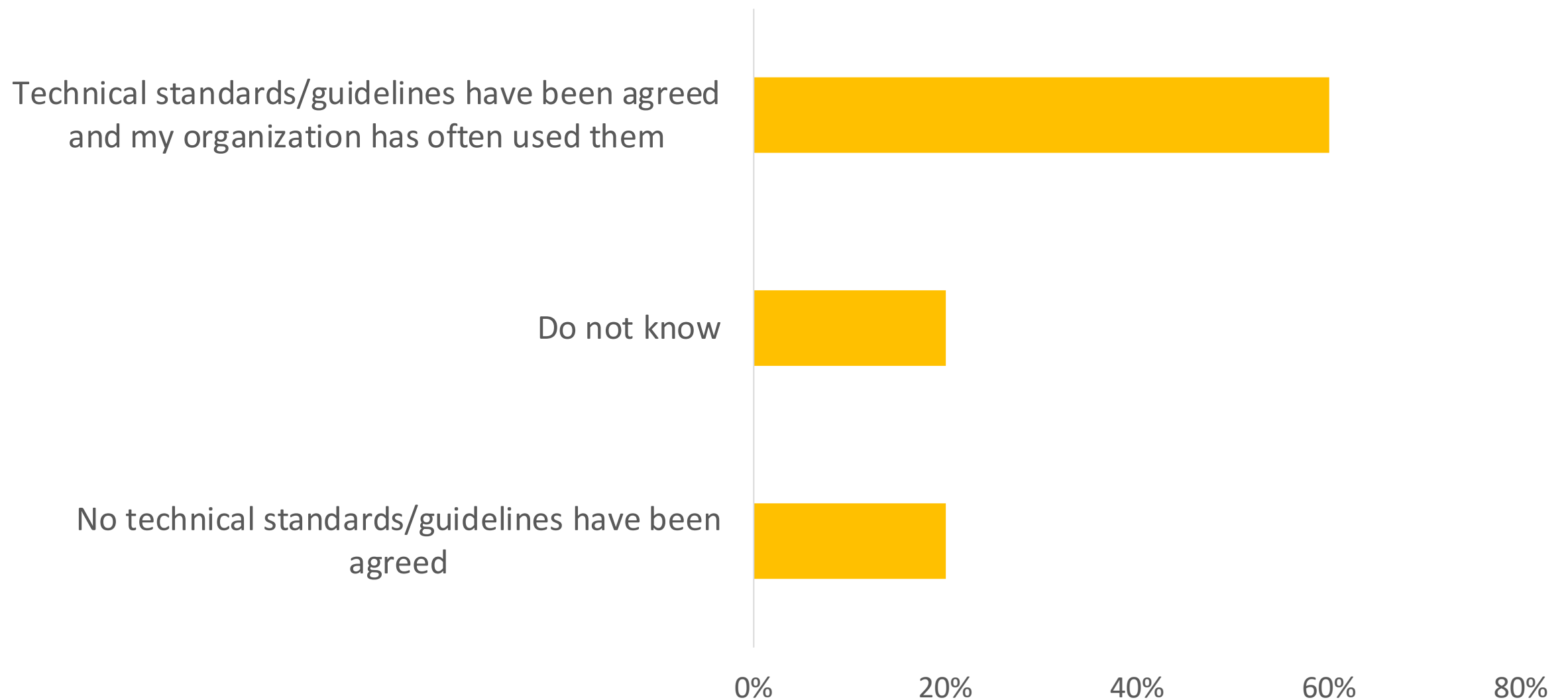
Has your organization helped to develop a cluster strategic plan?



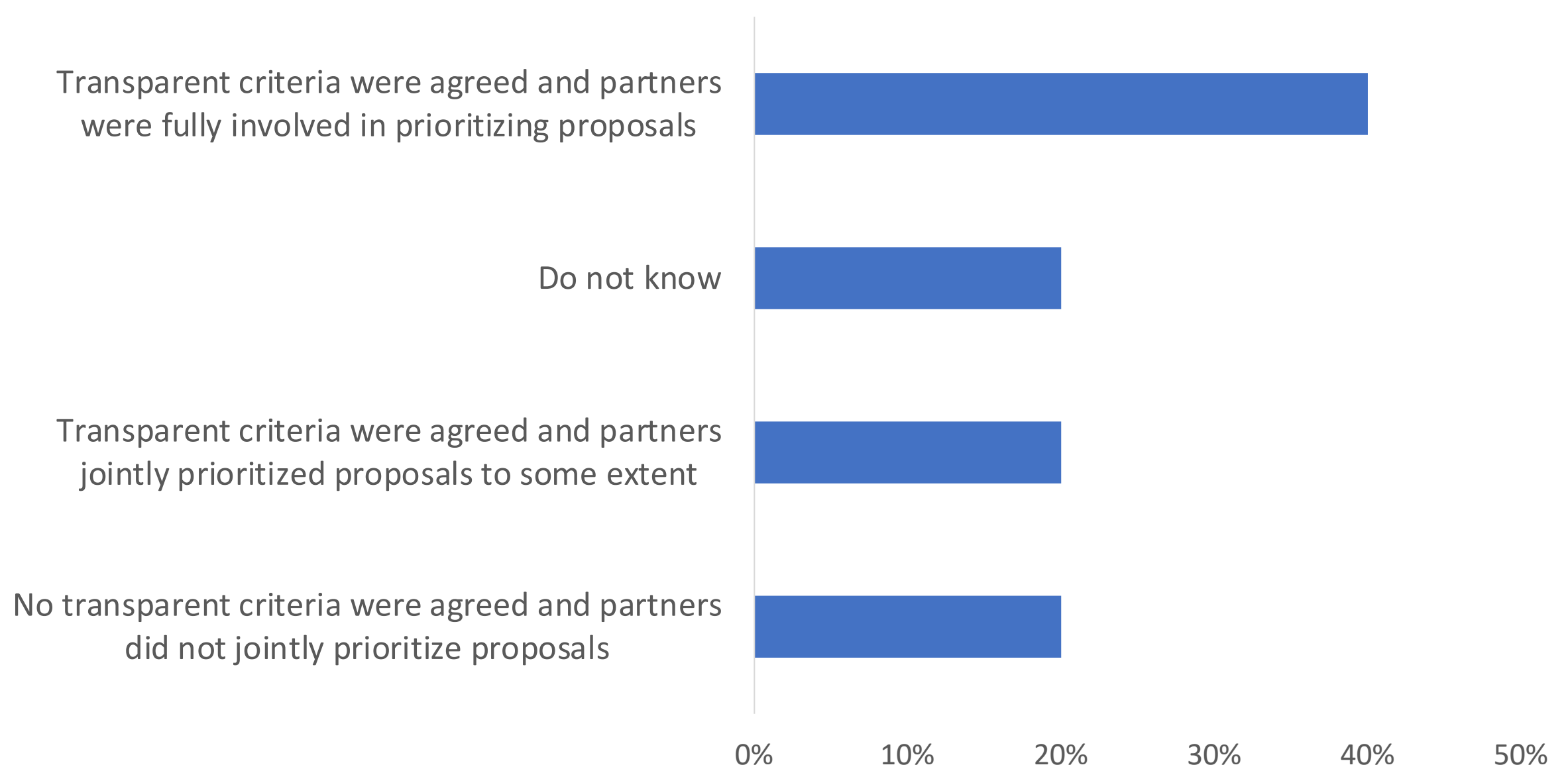
Has the cluster strategic plan guided the response of your organization in the last 6 months?



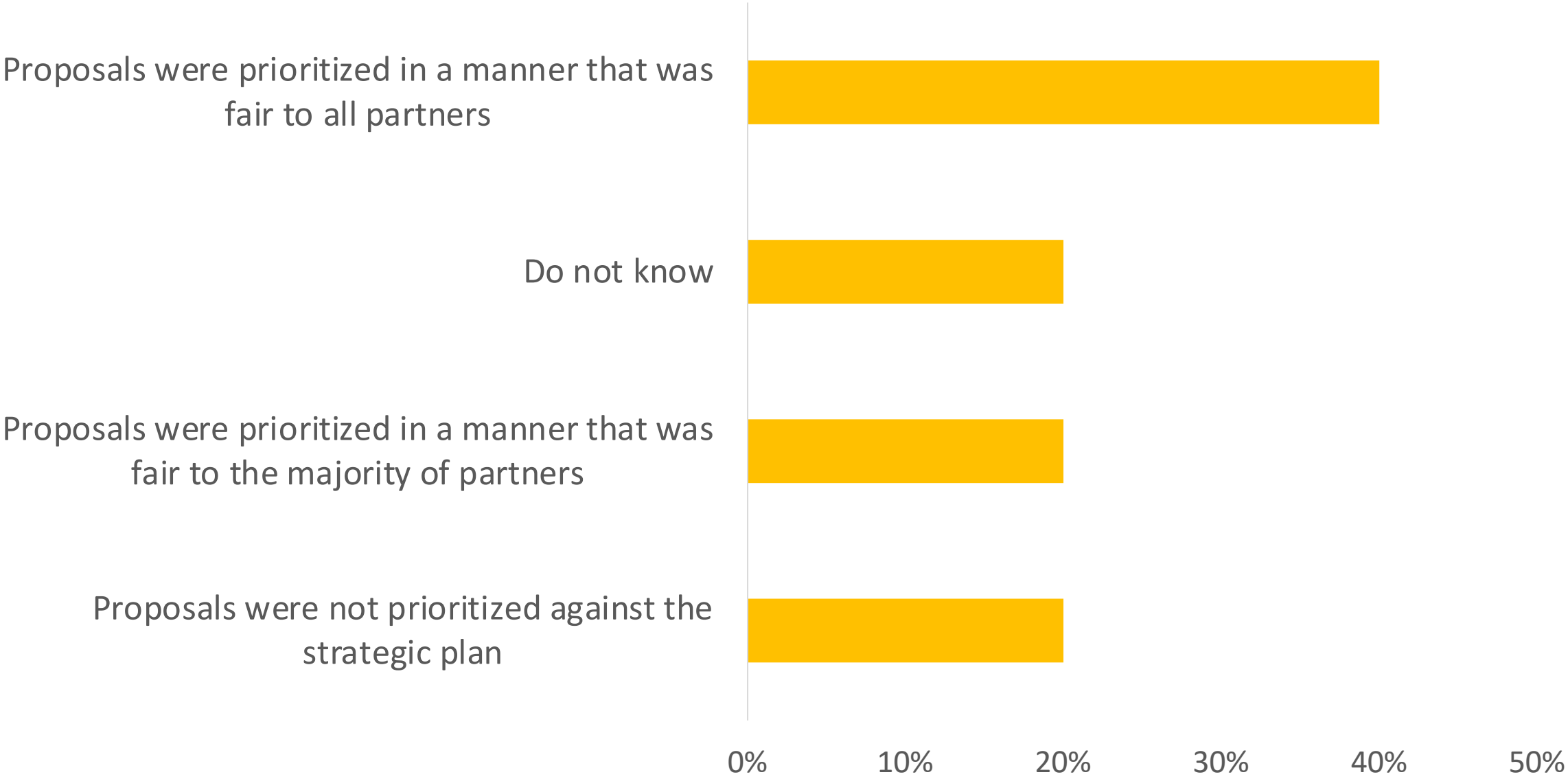
Have cluster partners agreed technical standards and guidance and has your organization applied them?



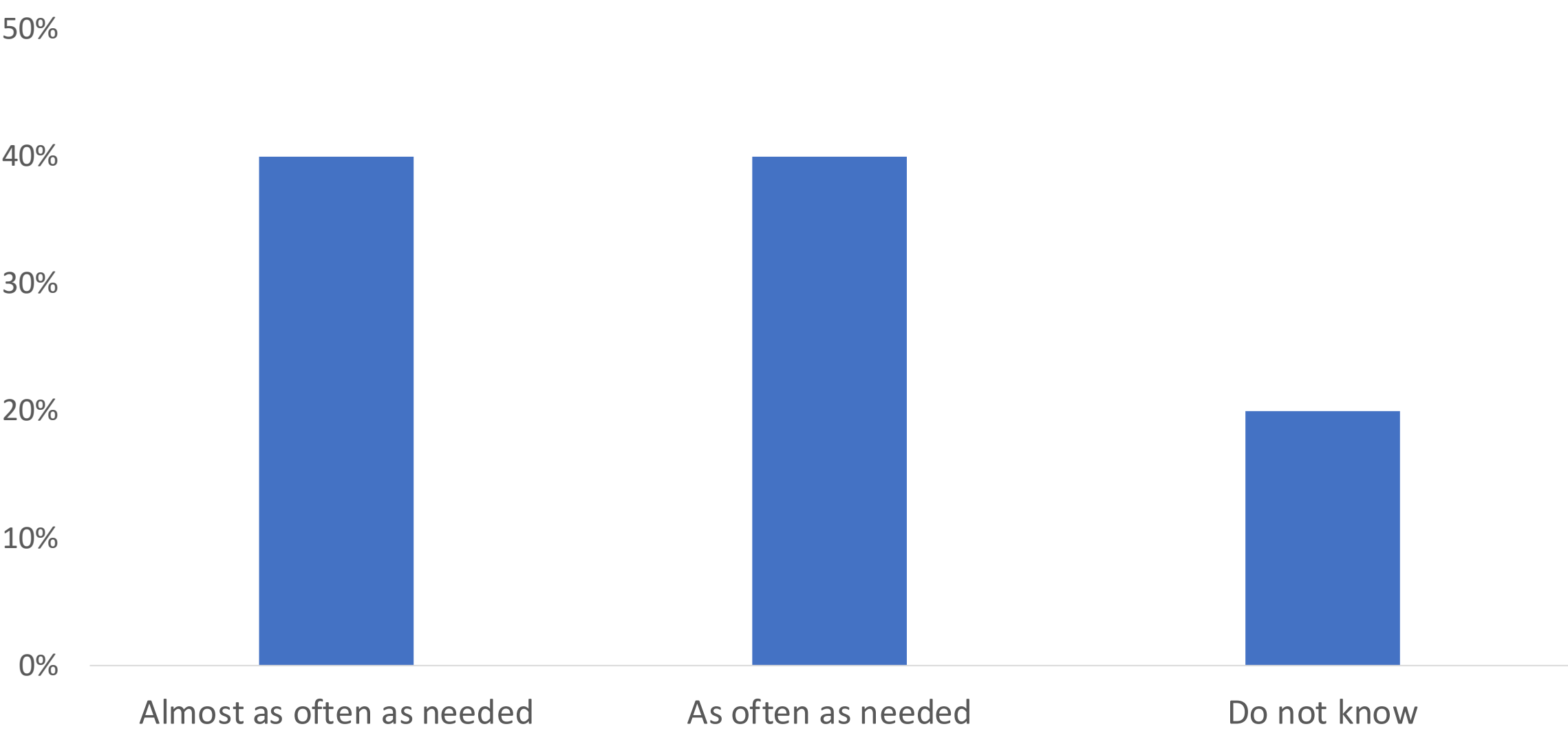
Have cluster partners participated in prioritizing proposals under the strategic plan. Were transparent criteria agreed?



Were proposals prioritized against the strategic plan in a manner that was fair to all partners?



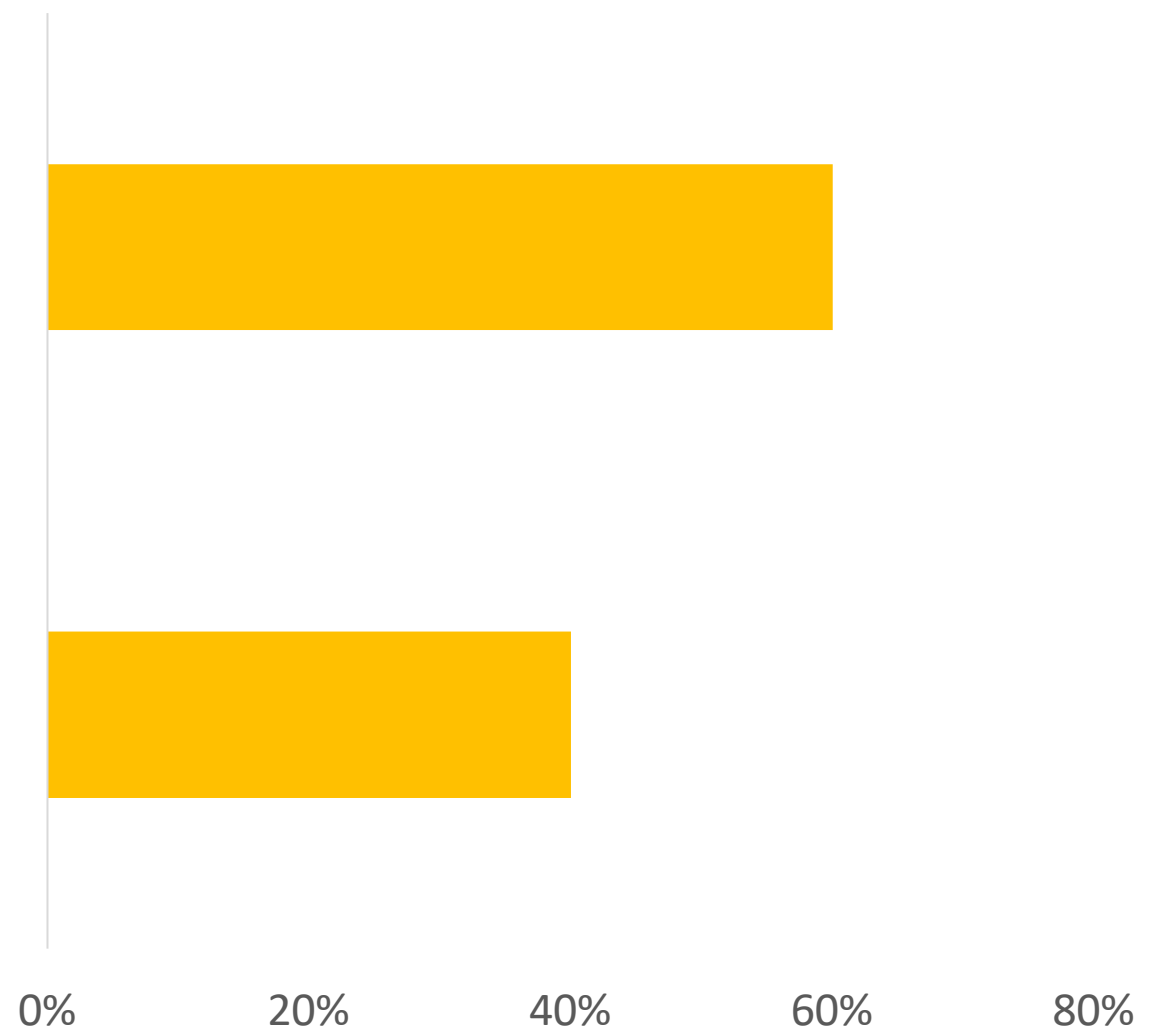
How often has the cluster coordinator reported on the cluster’s funding status against needs?



Have issues requiring advocacy been identified  
and discussed together with your organization?

My organization participated in advocacy  
discussions and its views were adequately  
considered

Do not know



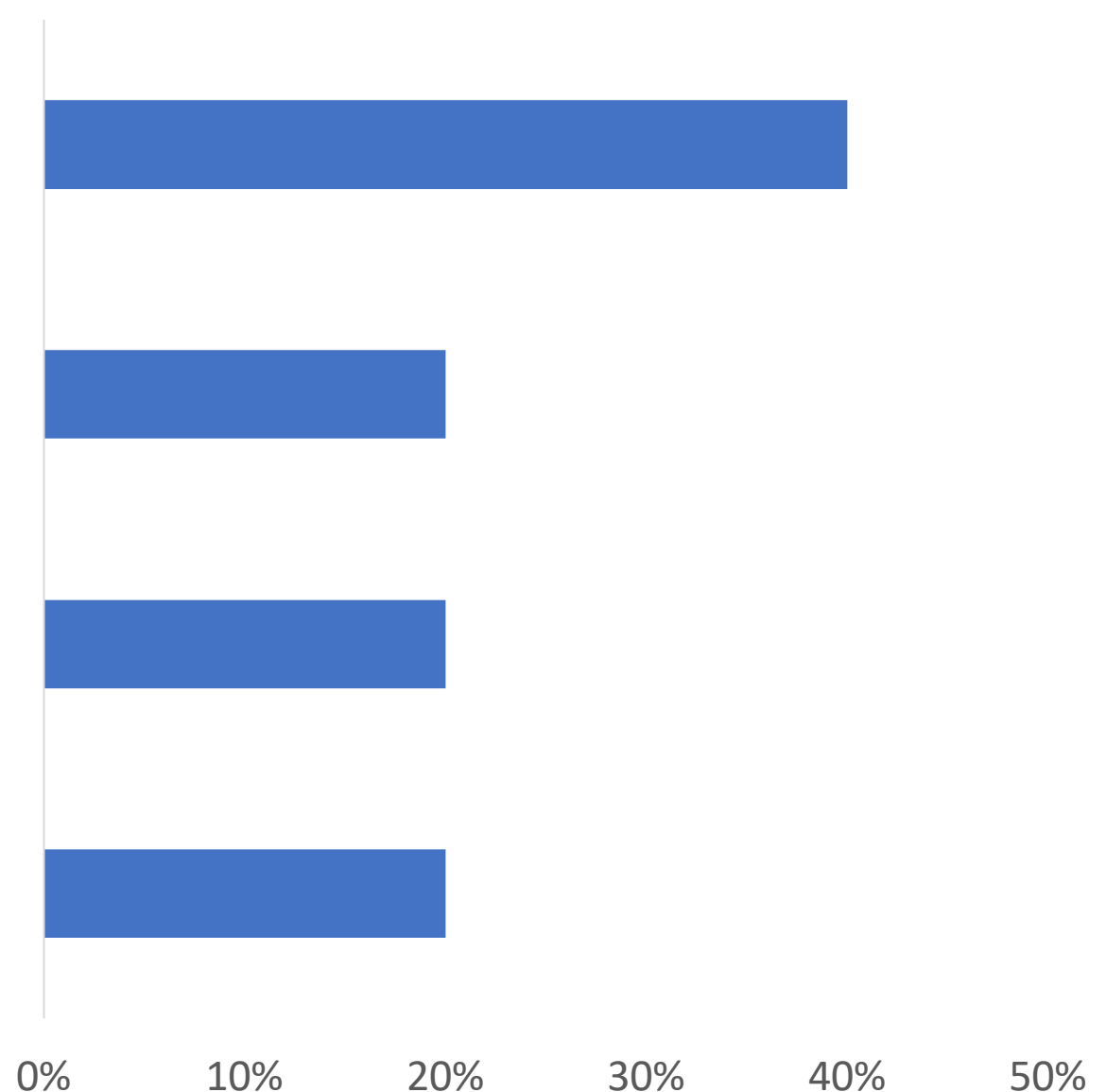
Has your organization participated in cluster advocacy activities?

Do not know

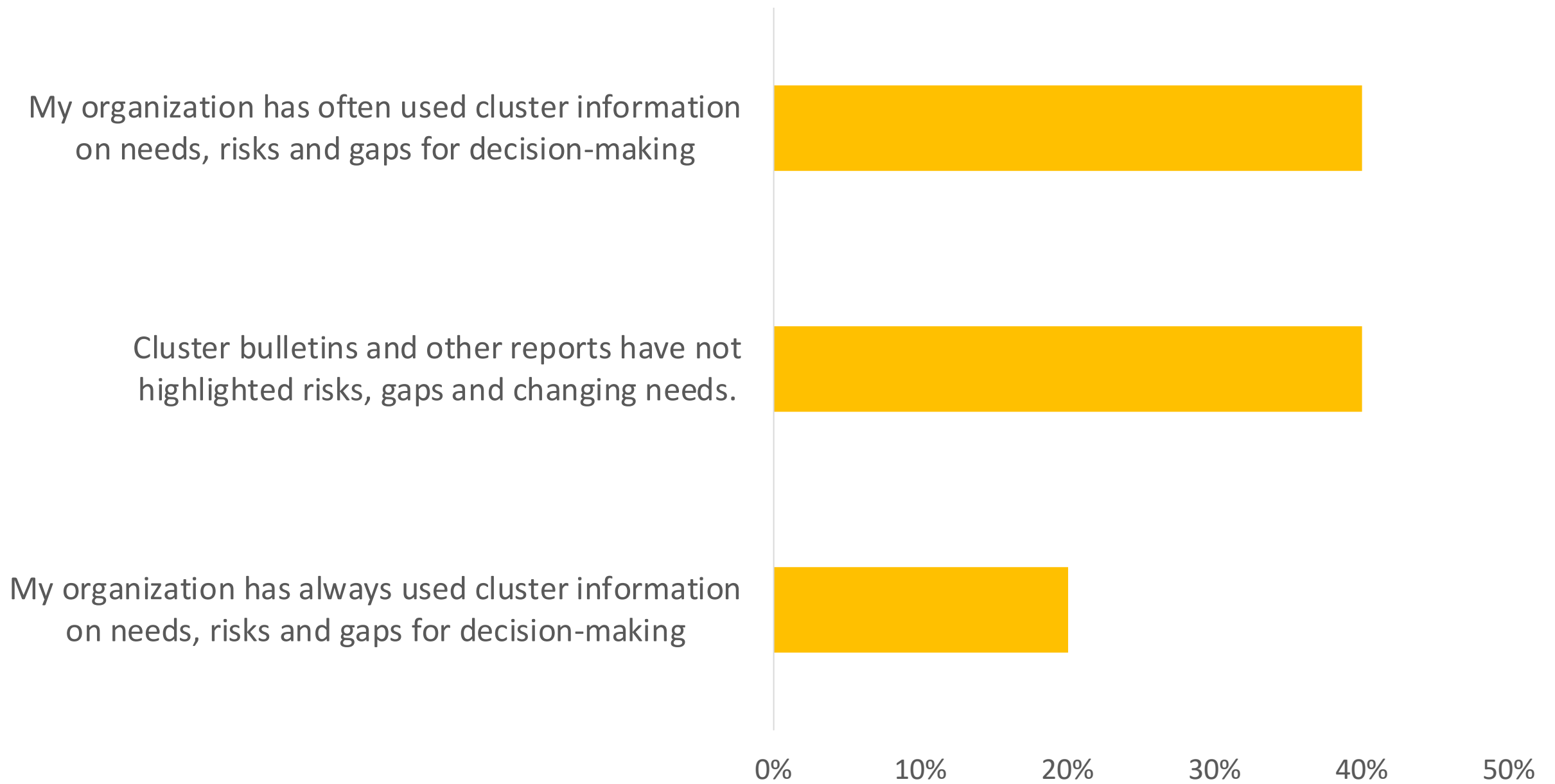
Not applicable (for example, because my  
organization has observer status or is not  
engaged in this cluster activity)

My organization has participated in some of  
the cluster's advocacy activities

My organization has participated in most of  
the cluster's advocacy activities



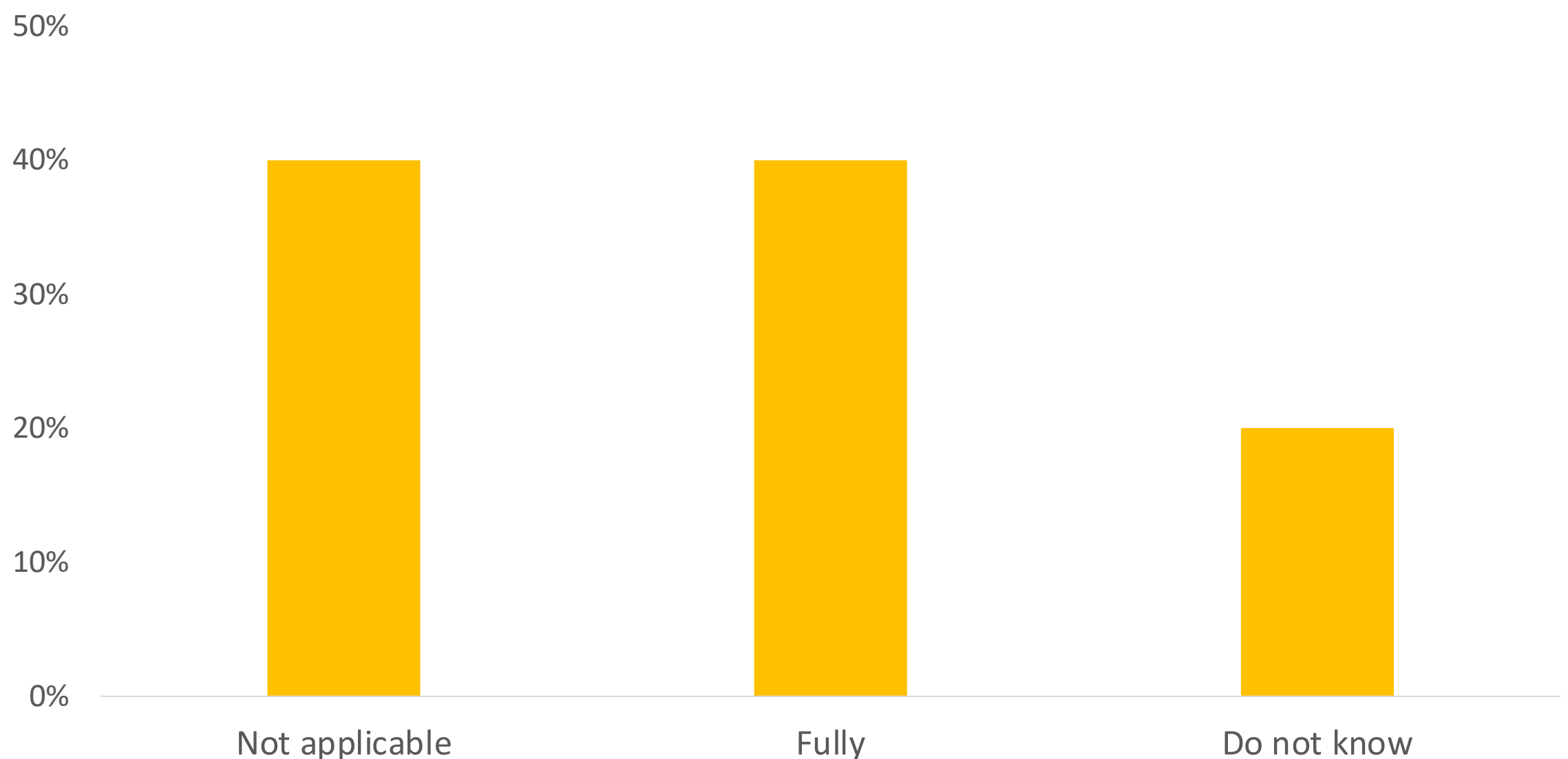
Have cluster bulletins or updates highlighted risks, gaps and changing needs, and has this information influenced your organization's decisions?



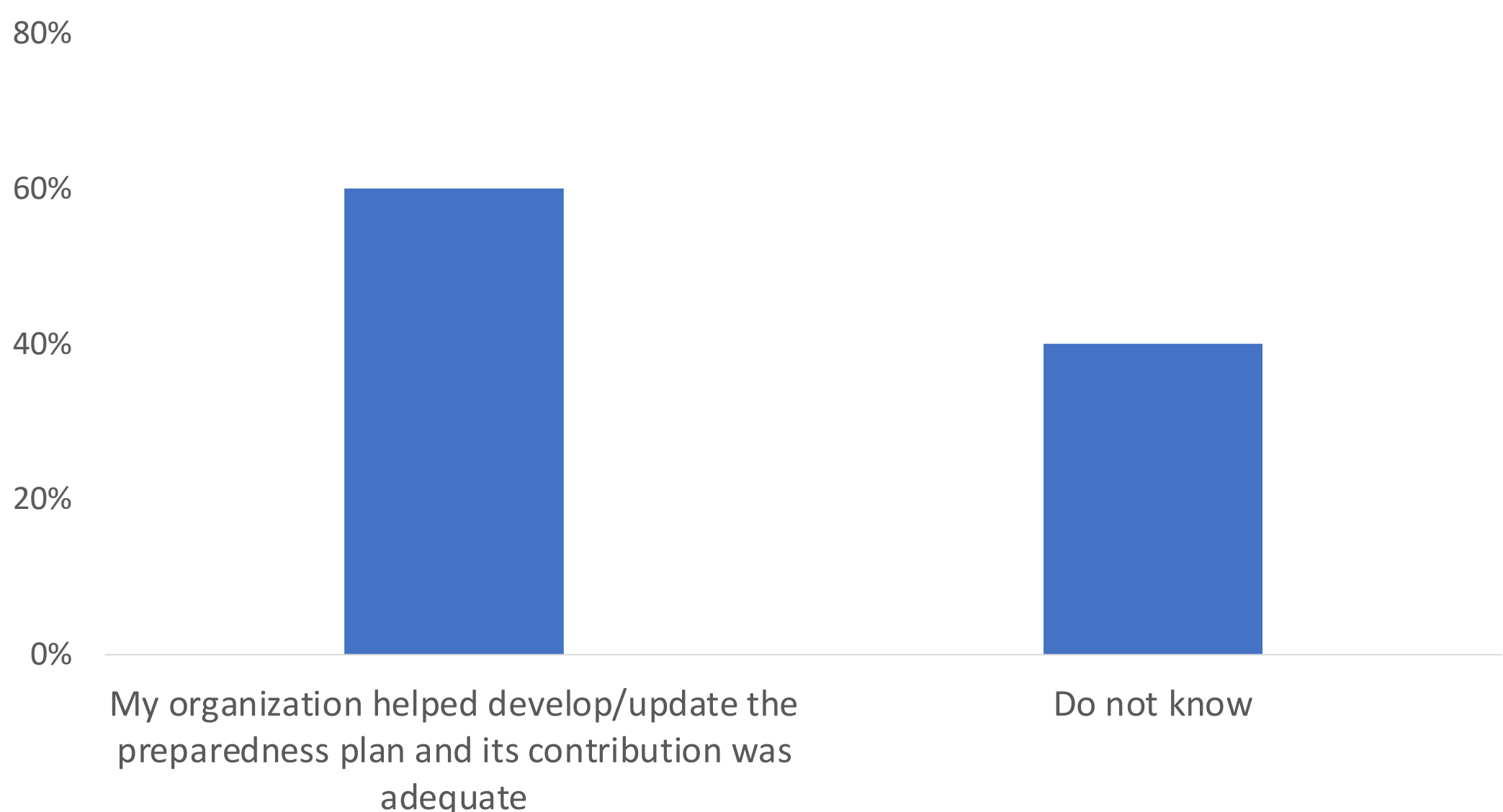
Has your organization used programme monitoring and reporting formats agreed by the cluster?



Has your cluster taken account of the distinct needs, contributions and capacities of women, girls, men and boys in its response and monitoring?

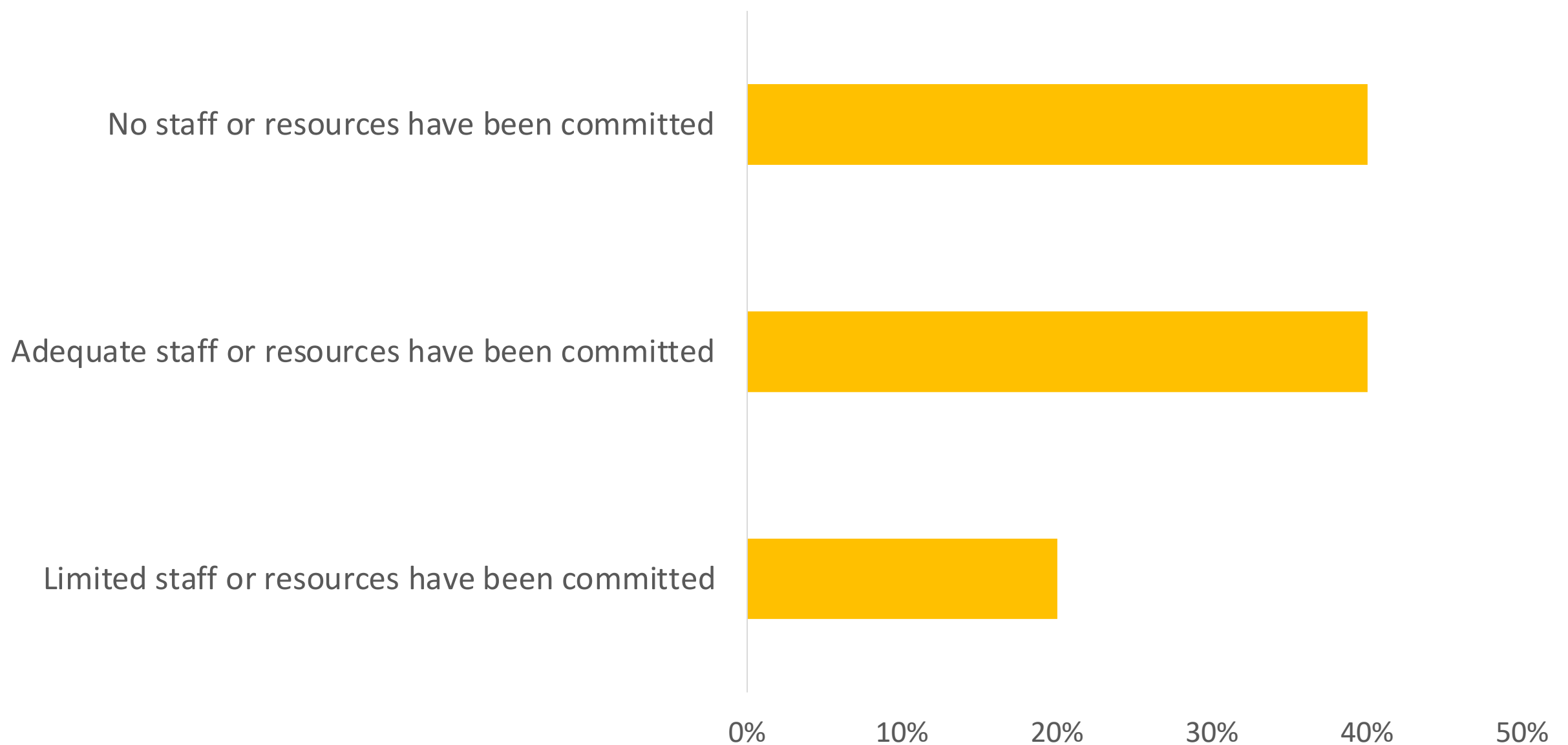


Has your organization helped to develop or update preparedness plans (including multisectoral ones) that address hazards and risks?





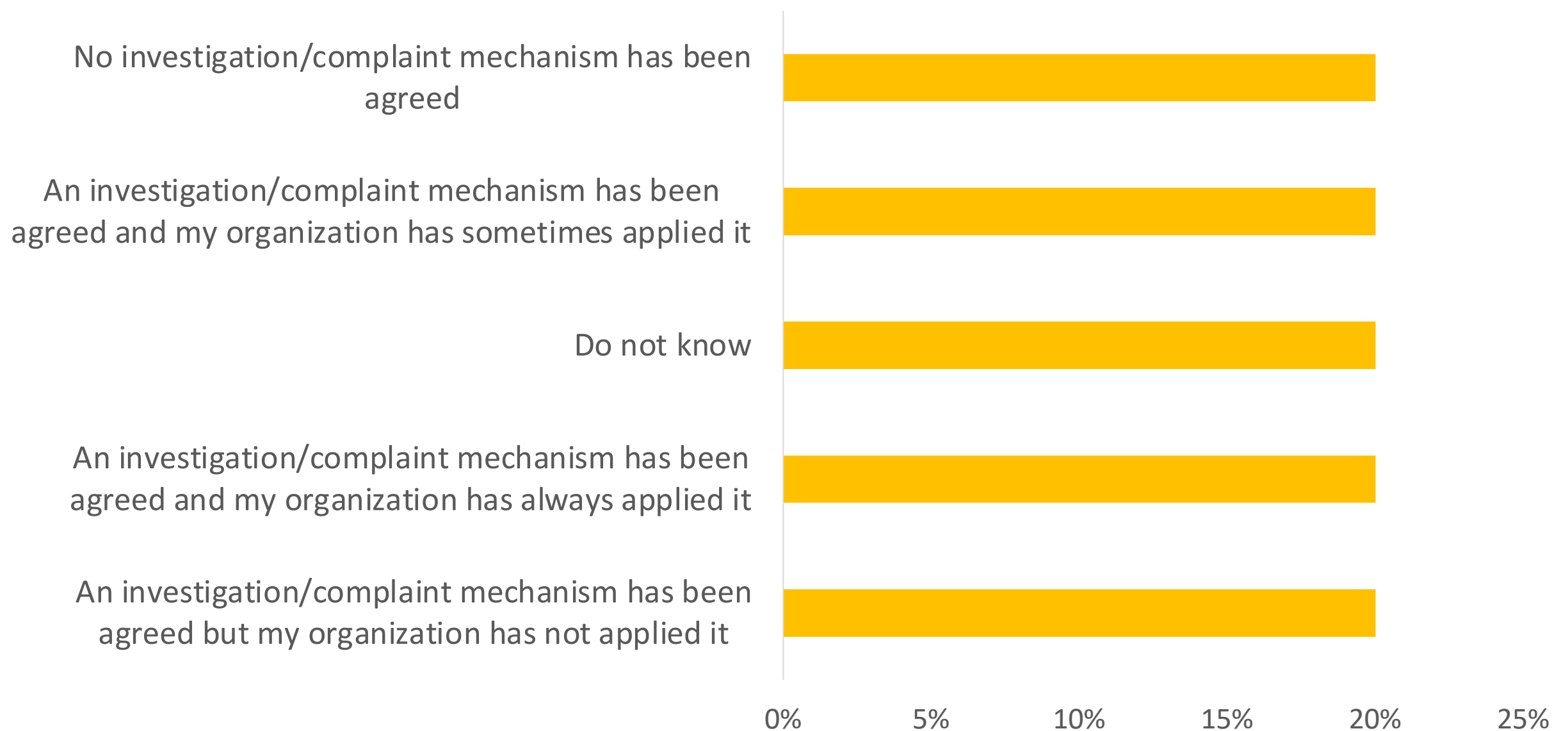
Has your organization committed staff or resources that can be mobilized when preparedness plans are activated?



Have cluster partners agreed mechanisms (procedures, tools or methodologies) for consulting and involving affected people in decision-making? Has your organization applied them?



Have cluster partners agreed mechanisms (procedures, tools or methodologies) to receive, investigate and act on complaints by affected people? Does your organization apply these mechanisms?



Please enter below other information you think  
are important to reflect the work of the cluster:

Some provincial clusters are being quite useless in terms of distribution of key information at national level. To know what's happening, be part of HRP operation, or attend some call for proposals, it is necessary to be part of national cluster in Maputo. At the moment it is almost only It is just a platform used to ask for needs, like a client of one supermarket. That is not in my opinion the main spirit of one cluster. Resuming, I think that some provincial clusters are not working as it should do, and the only valuable and useful platform is the national platform.

Our organization does not work in Cabo Delgado, which seems to be the only place where the Cluster operates

Standards and bulletins may have been made, but we have never seen them

Cluster lead, the organization has always advocated for members to cooperate and work together to better serve the people in need

I think the Cluster could do a better job of highlighting/sharing (\*with concrete details\*) what it is doing. Also, it would be interesting to understand what the cluster does outside of Cabo Delgado (i.e. in other provinces) since not all organizations work there. It seems that each meeting should have a clear feedback stream instead of long, repetitive discussions that don't seem to have solutions. Action items should always be actionable for everyone if the Cluster is to be an inclusive body. For example, when the meeting hosts speak using only acronyms and calls on people without identifying who they are, it is unclear what is happening (especially for Portuguese speakers in the group). Small adjustments could make a big difference.

The Cluster communicates how much funding it has been allocated, but it is unclear what happens next

The coordinator, reports on funding during all meetings



**THANK YOU**