Main Sections of the Tool

The tool is divided in 3 sections. The **"Source of Verification"** section is the core component of the tool containing the majority of questions and the **"General information"** section captures essential details for documentation and tracking. The **"Description of the context/situation"** section captures an overview of the humanitarian context the mobile clinic operates in.

Mobile Clinic Quality Monitoring Tool Sources of Verification.

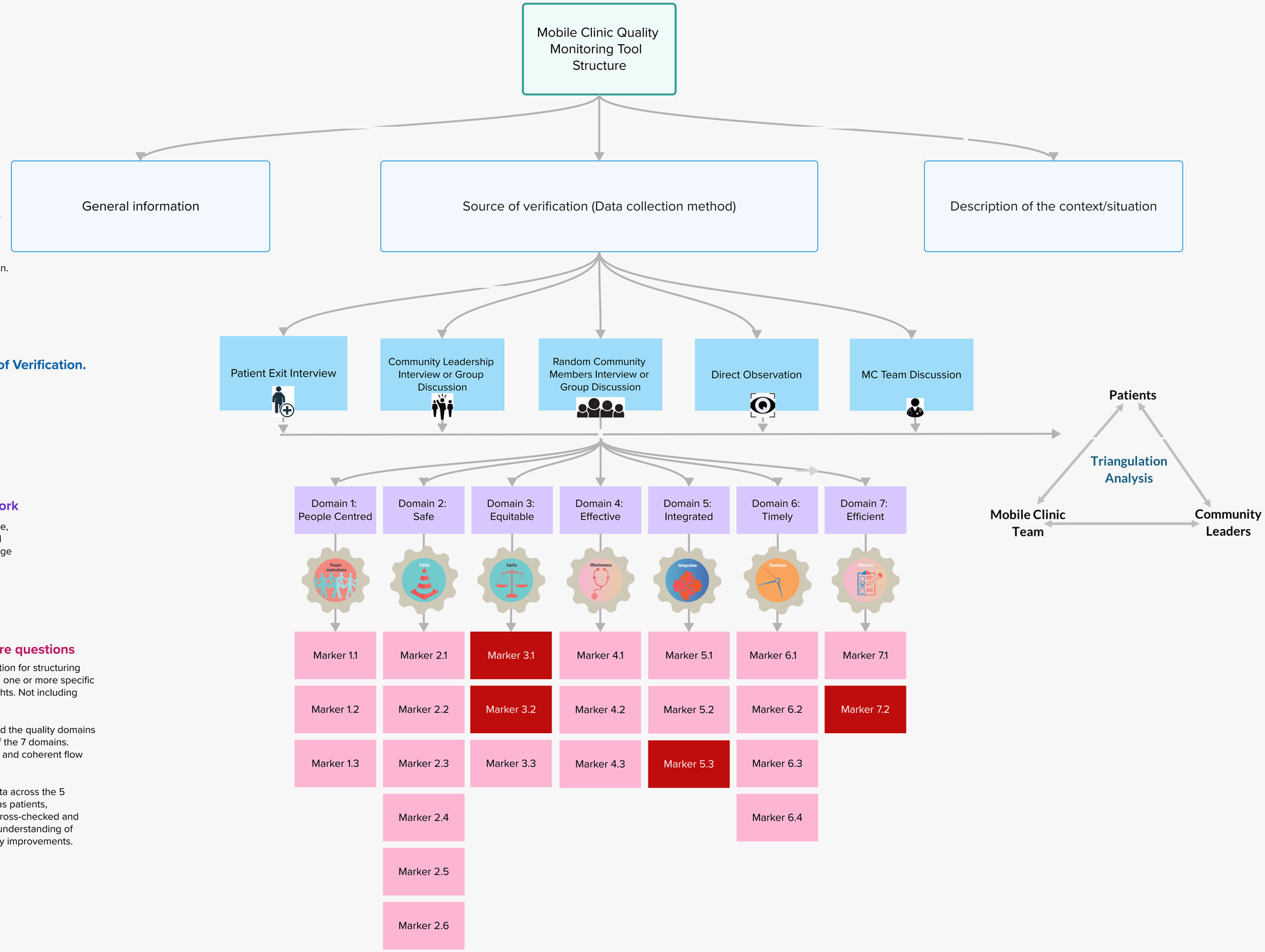
To ensure a comprehensive assessment, the tool uses five sources of verification

The 7 Domains for the Quality of Care Framework

The sources of verification follow the 7 domains for quality of care, ensuring structured evaluation. While not every source covers all seven domains, collectively, they provide comprehensive coverage across all domains.

Markers of Quality for Mobile Clinics to structure questions

The 24 Markers of Quality for Mobile Clinics serve as the foundation for structuring the tool's questions. Each question category (domain) aligns with one or more specific quality marker, ensuring clear measurement and actionable insights. Not including Markers 3.1, 3.2, 5.3 and 7.2 the tool incorporates 21 markers.

Not all questions are directed to every sources of verification, and the quality domains and corresponding markers do not follow the sequential order of the 7 domains. Instead, the questions are logically arranged to ensure a smooth and coherent flow during the assessment.

One of the key strengths of this tool is its ability to triangulate data across the 5 sources. By posing the same question to different groups, such as patients, community leaders, and mobile clinic teams, responses can be cross-checked and validated. This ensures a more accurate, balanced, and reliable understanding of mobile clinic service quality, helping teams make informed quality improvements.