

Quality of Care Task Team in Yemen

Rationale/ Why the Focus is on Quality of Care

In complex humanitarian situation such as in Yemen;

- Quality of health care is usually compromised / neglected
- Focus of health interventions shifts to absolute figures such number of people reached etc.
- Existence of package of health services (MSP) provided by different health actors at various levels of care
- Utilize the available resources to ensure strengthening the health systems – due to wide donor base –development vs humanitarian

Quality of Care Task Team

- Established in April 2019 through -
 - ✓ Fair selection process based on expression of interest and relevant knowledge and competencies
 - ✓ ensure diversity of Task Team members
 - ✓ composed of 10 members representing UN, INGOs and NNGOs
- ToRs has been finalized and endorsed by Health Cluster SAG
- Aims to support and guide on improving the Quality of Health Services provided by Health Partners which is applicable to Yemeni humanitarian context
- Next steps are-
 - map/ review any existing national guidelines and tools
 - Agree on quality improvement framework that include selected Quality Standards, guidelines, indicators and assessment tools
 - Identify capacity needs among health personnel and partners to improve quality of health care