

## **Terms of Reference**

### **Technical support to the Global Health Cluster Unit**

#### **Background**

As Inter-Agency Standing Committee (IASC) designated Cluster Lead Agency, the World Health Organization (WHO) hosts the Global Health Cluster (GHC) within the WHO Health Emergencies Programme (WHE). Global Health Cluster agencies work collectively, in support of national authorities, to provide timely, effective and appropriate actions to minimize the health impacts of humanitarian and public health emergencies through strengthening of service delivery, addressing gaps, and promoting effective leadership. Currently there are over 700 Health Cluster partners (of which 56 are at global level) across 29 Country Health Clusters, targeting the health needs of 65 million people.

#### **Global Health Cluster Unit**

Within WHO's Health Emergencies Programme, the Global Health Cluster (GHC) unit leads, coordinates and monitors the work of the Global Health Cluster and coordinates its work with other partner agencies, WHO Departments and Regional Offices. The GHC unit contributes to the effectiveness and quality of Country Health Cluster performance by promoting predictable response and collective action by GHC partners in accordance with IASC and health sector related policies and good practice.

This work is guided by the GHC Strategy 2017-2019 which addresses 5 strategic priorities, including:

1. Strengthen and expand the global capacity for effective humanitarian health action
2. Strengthen technical and operational support for country health clusters and coordinators
3. Improve the standardization, quality, timeliness of humanitarian health information
4. Address strategic and technical gaps
5. Enhance the advocacy role of the GHC

#### **Purpose of the consultancy**

The purpose of the consultancy is to support the GHC accelerate implementation of the GHC work-plan to promote best practice and strengthen cluster performance at country and global level.

#### **Specific objectives of consultancy**

Under the guidance of the Global Health Cluster Coordinator and working in close collaboration with GHC team and WHE staff the consultant will undertake the following work;

1. Support external evaluations of Health Cluster performance & Coordination architecture in NE Nigeria & Mozambique (18 days). Activities include:

- Provide remote support to evaluation teams to fulfil country mission objectives
  - Review draft evaluation team report from both countries.
  - Provide facilitation support to the multi-stakeholder 'evaluations findings' workshop in December 2019.
  - Support the GHC Coordinator with final review of country evaluation reports; and synthesis document highlighting outcomes from December workshop.
2. Support the Global Health & Protection Clusters Joint Operational Framework project to improve response integration and coordination (29 days). Activities include:
- Act as GHC focal point for this project; maintain regular communication between all key stakeholders (Clusters, AoRs; IASC MHPSS WG & WHE staff at all 3 levels)
  - Support the collation and quality assurance of country case examples of Health and Protection Cluster collaboration, identifying good practice and areas for improvement.
  - Provide facilitation support to the multi-stakeholder workshop in December 2019 to discuss findings from the country case examples.
  - Develop a Joint Operational Framework based on December workshop outcomes.
3. Support the GHC Quality Improvement Task Team work-plan (22 days). Activities include:
- Develop a position paper on key parameters defining quality of health care in humanitarian settings.
  - Complete mapping exercise of quality assessment tools used by partners for community-based interventions & community perceptions
  - Develop a GHC commitment statement on adherence to quality medicines standards.
  - Assist GHC partner/s contribution to the Interagency Pharmacy Coordination Group meeting.

### **Expected Deliverables**

- Evaluation reports from NE Nigeria and Mozambique
- Evaluation workshop agenda, background documents, session plans and final evaluation synthesis report.
- Health & Protection Cluster country case example reports
- Health & Protection workshop agenda, background documents, session plans and meeting report.
- Joint Operational Framework for Health & Protection Clusters.
- Position paper on quality of health care in humanitarian settings
- Quality assessment tool mapping report.
- Commitment statement on quality medicines standards.

**Timetable**

The timeline of these Terms of Reference is **69 working days** from **21 October 2019 to 31 January 2020**. Any adjustment of this arrangement or establishment of a new agreement with different responsibilities and/or administrative arrangements, may be sought beyond the above period by WHO depending on performance and evolution of the Global Health Cluster program of work, in prior agreement with the Global Health Cluster Coordinator.

**Budget**

The costs for the work include a monthly payment to the consultant and will be dependent upon experience and agreed by the GHC Coordinator.

**Administrative support**

Support for the consultancy will be provided by the GHC Unit based in WHO Geneva.

**Travel**

Within the scope of this ToR the following travel is anticipated, final decisions made by the GHC Coordinator.

- GHC Evaluation findings workshop, 17 December, Geneva
- Health and Protection Clusters multi-stakeholder workshop, 18 December, Geneva

**Person specification**

Essential:

- Advanced university degree in public health.
- At least 7 years' experience in public health including experience in the development and implementation of humanitarian health projects, IASC protocols and guidelines, tools and policies, performance and/or risk management.
- Proven experience in monitoring, evaluating & developing good practice
- Experience developing and delivering training courses.
- Excellent communication skills, both oral and written
- Fluent English
- Experience of working collaboratively with multiple internal and external stakeholders.

Desirable:

- Degree or training in disaster management.
- Experience with WHO, UN Agencies or International NGOs
- Previous experience of the cluster approach & demonstrated understanding of the health cluster at global and country level.
- French language skills

**Applications**

Please send your CV to Carolyn Patten at [pattenc@who.int](mailto:pattenc@who.int) by 15 October.